

## ccNSO Meeting Days in Helsinki - ICANN56, June 2016

### Feedback on feedback

*The survey was distributed in paper format during the meeting itself, and was accessible online as well. Open for 14 days after the meeting. 8 answers have been received and we thank everyone who took the time to give us feedback.*

#### Which sessions were most informative/interesting to you?

- Top 3: legal session, followed by the ccTLD News session and on position number 3: operational session and marketing session
- *"I love to learn what other ccTLDs are doing, this gives a lot value and sense to the ccNSO. I also appreciate the updates on the most concerning issues debated in ICANN and how these can affect ccTLDs."*

#### Response

Thank you for the positive feedback! The Programme WG appreciated the fact that the sessions were considered being valuable. For ICANN57, we will organize again a ccTLD news session, a marketing session and a legal session, combined with some other content we hope you will appreciate.

#### Which sessions were least informative/interesting to you?

- 3 respondents selected the following sessions as least interesting/informative: marketing session, PDP session on the retirement of ccTLDs, session on the implementation of the CWG-stewardship proposals, update by the regional organisations, the cross-community session on country and other geographic names.
- Somebody commented that the PDP session did not provide any new information, whereas somebody else said it is hard to follow, if you are not up to date with all the discussions.

#### Response

Please take into account that there will always be sessions that approach subjects which started its discussions prior to the current meeting. The Programme WG will seek a way to provide links to background information in its meeting's agenda, with the aim to facilitate a way to catch up with current topics.

#### Which 3 presentations from the marketing, legal and ccTLD news session were most informative, interesting to you?

- Position 1: Equal scores for Juhani Juselius (.fi) his presentation during the legal session, entitled "Wind of change in .fi" and the update by Jay Daley (.nz) on the MoU of .nz with the the New Zealand government.  
Position 2: Equal scores for Rosalia Morales (.cr) and her update regarding .cr for the local tico market, and the presentation by David Abrahams (.uk) regarding the changes to the T&C in their TLD.  
Position 3: the legal presentation by Peter Vergote (.be) regarding a court assessment for the T&C in their registry.
- "Good information and generated good discussions"

#### Response

We take this opportunity to thank all the presenters on Marketing, Legal and ccTLD news sessions for sharing their experiences with the community. Within the Programme WG we believe it is of general interest to be aware of the different situations that ccTLDs go through, how they handle them and their recommendations.

### Which agenda topics do you like to see included for the next meeting?

- “Marketing session”
- “Update GNSO project to create generic country domains.”

#### Response

The marketing session is a “fixed value” during ccNSO Members Meetings, and the Programme WG recognizes the fact that attendants appreciate the exchange of information, best practices, and discussion. For the next edition of the Marketing Session in Hyderabad, we are exploring an idea that might appeal to a broader public, and could therefore be organized as a cross-community session, inviting interested parties from other SO/ACs as well.

The CWG on country and territory names organized a cross-community session in Helsinki around geographic names in general, looking at them from various viewpoints within the ICANN landscape. The WG is currently evaluating the conclusion of the geographic names forum, and will be invited to provide an update on the next steps in Hyderabad.

### In your opinion, how can the ccNSO meeting be improved?

- “More information from experts”
- “Upload presentation materials prior to the session”

#### Response

The Programme WG is putting efforts into selecting the right session chairs and speakers, to ensure a relevant meeting for all. As for the presentation material: session summaries have been placed online prior to the meeting, on <http://ccnso.icann.org/meetings/helsinki56>, helping people to make an informed choice on what they may expect. Unfortunately, not all of the presentation material can be available in advance, since it often arrives to the ccNSO Secretariat at the last-minute. Behind the scenes, the ccNSO secretariat converts the slides provided into a format which is accepted by the AdobeConnect-room, ensuring a good user experience for remote participants and those attending in person. The presentation material is uploaded on the meetings website shortly afterwards.

### What did you appreciate most about the ccNSO member meeting?

- “Contribution from volunteers to work on WGs and others”
- “Learning what other managers are up to”
- “Sharing information about the ongoing discussions within ICANN”
- “Meeting everyone at the ccNSO cocktail”

#### Response

The ccNSO is a platform for and by ccTLD managers, and the exchange of information, best practices, and knowledge is a corner stone of what makes the ccNSO so valuable. The numerous efforts by volunteers are a fundamental aspect to the success of the ccNSO, being driven by and for the community.

Networking opportunities are part of a good meeting, and a warm thanks goes out to the team behind .fi for having made this possible in Helsinki.

### Did you attend the cross-community sessions?

- Most respondents indeed attended those sessions.

#### Response

General feedback from the ICANN’s meeting team on how the community felt about the policy forum will be published on the ICANN wiki, and will be taken into account for ICANN57. The ccNSO recognizes the value of cross-community discussions, and is looking forward to inviting stakeholders from other groups within the ICANN environment in Hyderabad for more cross-community discussions under the auspices of the ccNSO.

### What was the main reason for attending the ccNSO Member Meeting?

- 75% of the respondents replied that information regarding the latest developments within the ccNSO environment is indeed why they attend ccNSO Member Meetings.  
One respondent mentioned that reporting back on those developments is important.

#### Response

General information sharing on what is happening in the ccTLD environment is a core focus for the Programme WG when drafting the agenda of the ccNSO Member Meeting.

### Feedback on the badge ribbon

- “some people thought it was a newcomer-ribbon”
- “made me feel special”

#### Response

Glad to hear! More ribbons will be distributed in Hyderabad.