Guideline ccNSO procedures for ccNSO Statements
Adopted June 2011

Section 1. Introduction

The purpose of this Guideline is to document the processes and procedures generally used in developing statements reflecting the views of the ccNSO or ccNSO Council. The Guideline, and in particular the specified timelines, may be modified by the Chair of the ccNSO based on the specific circumstances in which such statements are being developed. This guideline does not address the manner in which a drafting team should conduct its business, which is to be determined by the relevant drafting team.

Section 2. ccNSO Statements

To the extent possible, statements issued in response to specific requests, broadly distributed requests for comments, events, or statements by third parties should reflect the broadest possible support of the ccNSO community. The following procedure is designed to secure that support wherever circumstances permit.

1. **Initiating Event**: When the Chair of the ccNSO receives or becomes aware of a request for comments or another event meriting a response by the ccTLD community, the Chair will notify the ccNSO Council using the ccNSO Council e-mail list. The notification will seek councilors’ views as to whether or not to initiate the process to develop a ccNSO response or statement (each, a “Statement”). If the Council supports development of a ccNSO Statement, the Chair will inform the Council and seek a volunteer from the Council to lead the effort. (Normally this will be the councilor who is responsible for formally managing the process of drafting and adoption of ccNSO position papers.)

2. **Formation of drafting group.** The ccNSO councilor designated to lead the drafting effort will seek volunteers from the ccNSO community to participate in a drafting group. Ideally, drafting teams will consist of 4-6 members, including at two with drafting experience and at least two with subject-matter expertise. The designated councilor will convene an initial briefing as part of the formation process, and will notify the ccNSO Council of the drafting team members upon formation of the team. Under normal circumstances, a drafting team should be in place within 7 days of the data a councilor is designated to lead the effort. The designated councilor will inform the Council of any delay in this timeframe and, if needed, suggest appropriate steps to be taken by the council (for example requesting an extension of the deadline for a public comment).

3. **Drafting Initial Document.** The designated councilor will submit the draft Statement (an “Initial Draft Statement”) to the Council no later than 14 days after the drafting team is formed, requesting comments and feed-back by a specified date. The designated councilor will inform the Council in the event of any delay in this schedule and, if needed, suggest appropriate steps to be taken by the Council.

4. **Council response and update of the Initial Document.** Unless otherwise specified, members of the Council should provide feedback on the Initial Draft Statement no later than 7 days after it is circulated to the Council. Council members should submit
feedback and comments via the Council email within the specified period. The drafting team will update the Initial Draft Statement, taking into consideration all comments received.

5. **Feedback and input from the ccNSO membership.** The designated councilor will circulate the updated draft (the “Revised Draft Statement”) to all ccNSO members (including council members), seeking feedback from the membership. Unless otherwise specified, ccNSO members should provide feedback and comments via the ccNSO email list no later than 7 days after the Revised Draft Statement is circulated. The drafting team will update the draft and prepare a new draft (the “Final Draft Statement”), taking into consideration all of the comments received.

6. **Adoption of ccNSO Statement.** The designated councilor will submit the Final Draft Statement to the ccNSO members, including councilors, seeking an indication of the members’ support for the Final Draft Statement. If members indicate sufficient support the Final Draft, it will be submitted to the Council as a Proposed ccNSO Statement. If sufficient membership support cannot be demonstrated, the document will be submitted to the Council as a Proposed ccNSO Council Statement. Council members will be asked to vote by return email on the adoption of the Statement within 3 days after submission by the designated councilor.

7. **Submission of ccNSO Response or Statement.** After the Proposed Statement is adopted by the ccNSO Council, the Chair will arrange for its submission and inform the ccNSO council and members and the wider ccTLD community accordingly.

The overall timeline for this procedure is included in Annex A. These timelines may be adjusted by the designated councilor in consultation with the Chair of the ccNSO, keeping in mind the objective of securing the broadest possible support of the ccNSO community.

**Section 3. ccNSO Council Statements**

When a deadline for responding to a request makes it impracticable to secure the support of the ccNSO membership, the steps described in Section 2. Above that involve the solicitation of input and/or support from the membership may be omitted. Any statement or response issued using this procedure will be designated as a ccNSO Council Statement.

**Section 4. ccNSO Critical incident Statements**

From time to time it is necessary or desirable to issue a Statement in a very short timeframe. This is typically the case if ICANN and/or another entity issues a statement or takes an action that may have a direct and major impact on ccTLDs (a Critical Incident), which merits an immediate response. The following procedure will be used in those circumstances.

1. **Initiating Event.** The Chair of the ccNSO will notify the ccNSO Council and membership of the occurrence of a Critical Incident, and request immediate input from the Council as to whether or not to initiate the Critical Incident response procedure. The Chair will simultaneously seek volunteers from the ccNSO Council and membership to participate in a drafting team. The Chair of the ccNSO will notify the Council and membership in the
event the majority of the ccNSO Council agrees to initiate the Critical Incident response procedure.

2. **Drafting Initial Statement.** The Chair will arrange for circulation to the Council of an Initial Statement as soon as possible, consistent with the nature of the Critical Incident, requesting Council members’ prompt comments and feedback. Unless the nature of the Critical Incident warrants a shorter period, members of the Council will be asked to respond within 12 hours of the circulation. At the end of that period, the Chair of the ccNSO will make arrangements to modify the Draft Initial Statement, taking into consideration all of the comments received.

3. **Council Feed-back.** The Chair of the ccNSO will arrange for circulation of the Revised Draft Statement to ccNSO council for review and input, seeking support from the members of the Council. Where practicable, the Revised Draft Statement will be circulated to the ccNSO membership. Unless the nature of the Critical Incident warrants a shorter period, members of the Council will be asked to respond within 12 hours of the circulation. At the end of that period, the Chair of the ccNSO will make arrangements to modify the Revised Draft Statement, taking into consideration all of the comments received.

4. **Adoption of Statement by ccNSO Council.** The Chair of the ccNSO will submit the Draft Final Statement to the ccNSO council for adoption. The council will vote by email on the adoption of the Draft Final Statement within 2 hours after submission.

5. **Presenting the Statement.** After the Statement has been adopted by the ccNSO Council, the Chair of the ccNSO will submit or present the Statement, which will be designated a ccNSO Statement, and notify the ccNSO (Council and membership) and the wider ccTLD community that the ccNSO Statement has been issued.

**Section 5. Omissions and Adjustments**

Issues associated with the drafting and adoption of a ccNSO Statement or a ccNSO Council Statement that are not addressed in this guideline will be resolved by the councilor responsible for a drafting team in consultation with the ccNSO Chair.

**Section 6. Review of Guideline**

This guideline will be reviewed annually, or adjusted as necessary based on experience. Such revisions will become effective upon adoption by the Council, and shall be published on the ccNSO website, with an adjusted version number and date of adoption.