SOP AGENDA 19 June – Initial consultation in Singapore with the SO/ACs

• Overview of Process and Timeline
• Discussion on draft 2012-2015 Strategic Plan
• Accomplishments
• Discussion:
  o Where do we see ICANN in 3-5 years?
    ▪ DNS Stability and Security
    ▪ Competition consumer trust and consumer choice
    ▪ Core operations including IANA
    ▪ A healthy Internet governance eco-system
  o What’s changed? What are the strategic initiatives.
    ▪ New gTLD Program
    ▪ IDN Variant Management
    ▪ Whois
  o Strategic metrics:
    ▪ What has been done so far
    ▪ Expectations from community: why include them?
    ▪ Area’s for improvement,
      • What should be included? qualitative versus quantitative measurements?
      • Only for Strategic projects? Other elements of the Strat Plan? Community work?
  o Dependencies
    ▪ Range of participation in global business continuity exercises
    ▪ Launch and timely progress of the Whois Program enhancements, especially to address internalized data
    ▪ Definition of global stakeholder service level metrics
    ▪ Formalized cross-stakeholder participation process in the multi-stakeholder model
• Finalize next steps and timing.