

ccNSO Participation Working Group Final Report

1. About the Group

The Working Group was created at the Puerto Rico ccNSO meeting in June 2007. Our goal was to improve participation in ccNSO and regional organisations for the benefit of all ccTLDs and the industry generally.

2. The work we have done

When the Group was created, there were just over 50 members of the ccNSO.

In order to improve this we have:

- Worked with the ICANN liaisons to ensure that they encourage ccTLD managers to be involved in both the RO's and ICANN
- Designed and issued an information leaflet for ccTLD managers detailing how to get involved and the benefits of doing so
- Established links with the ICANN fellowship staff
- Ensured that ccTLD managers are made aware of fellowship opportunities
- Trialled fellowship mentors, which had some success
- Briefed new fellows at their induction meetings
- Established an orientation session for new and returning ccTLDs at the start of each ccNSO meeting
- Encouraged the early publication of ccNSO agendas
- Carried out a participation survey, the results of which were presented to the Paris meeting and are published on the ccNSO website
- Met with individual ccTLD managers to invite and encourage them to become more involved
- Encouraged the introduction of ccTLD Admin Workshops as part of ccNSO meetings
- Encouraged the organisation of more ccTLD manager networking and social opportunities
- Encouraged enhanced collaboration between the ccNSO and the RO's

3. Participation Research

Our research looked into the value of ccNSO meetings and the barriers to participation.

We concluded that more could be done to:

- Improve ccNSO information flow
- Improve the value of ccNSO meetings
- Help with barriers to participation – to involvement in both the RO's and the ccNSO

As a result of this research, we recommended a series of improvements, many of which have now been implemented. In section 4 we present those that have yet to be implemented.

4. Outstanding Recommendations

4.1 ccNSO Council

We recommend that the Council should:

- Introduce a ccTLD mentor programme – where interested ccTLD Managers would be mentored by volunteer experienced ccTLD Managers
- Conduct any relevant ICANN surveys in collaboration with the RO's and consider coordinating any relevant global ccTLD surveys via the RO's.
- Improve liaison collaboration between the ccNSO and the RO's
- Continue to update ccNSO Members on the work of the RO's

4.2 RO's

We recommend that the RO's should:

- Improve liaison and collaboration between the ccNSO and the RO's
- Continue with updates on the work of the ccNSO and the other RO's to their Members

4.3 ICANN Regional Liaisons

We recommend that Regional Liaisons should:

- Continue to actively encourage ccTLD managers to participate in both the RO's and the ccNSO
- Disseminate information regarding the work of the ccNSO and the relevant RO's

4.4 General Manager of Public Participation

We recommend that this role should:

- Assist in making ccNSO documents and proposals available in other languages
- Introduce ways in which ccTLD managers can remotely participate in ccNSO meetings
- Introduce the transmission of the scribe's text in real time

4.5 Secretariat

We recommend that the Secretariat should:

- Publish a list of ccNSO participants to the ccNSO website in advance of each meeting, to facilitate better networking. (As a sub-section of the Registered Attendees who have given permission for their names to be published)
- Endeavour to upload relevant documents and communiqués in a timely manner
- Create a ccTLD profile page for each ccTLD on the ccNSO website (for example to include a brief history, contact information and a link to the website of the ccTLD)
- Create a resource area for ccTLD managers on the ccNSO website (for example with links to registry management software etc.)

5. Closure of the Working Group

The Working Group is pleased to note that there are now 88 ccNSO Members.

The WG hopes that the initiatives and improvements put in place or recommended by the WG will result in continued improvements to the levels of participation in the ccNSO and RO's. These should now be embedded in the ongoing work programme. We therefore recommend the formal closure of the WG and express our grateful thanks to all of those who have assisted in our work.

Lesley Cowley
WG Chair
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