Customer Standing Committee
What will change post transition
Purpose & Tasks of the CSC

• Ensure continued **satisfactory performance of the IANA naming function** for the **direct** customers of the naming services.

• Regular **monitoring** of the performance of the IANA naming function against the IANA Naming Function Contract and IANA Naming Function SOW and through mechanisms to engage with PTI to **remedy identified areas of concern**.
CSC Composition:

Members
2 gTLD registry operators
2 ccTLD registry operators
1 additional TLD representative (non-gTLD and non-ccTLD)

Liaisons
1 Liaison from IANA
1 Liaison from each ICANN Supporting Organization & Advisory Committee (total of 5)

Members + Liaisons = Full slate
The CSC must be adopted by the ccNSO Council and the GNSO Council by 15 August. Here is the proposed timeline:

- Guideline developed and adopted: 16 June
- Call for Expression of Interest: 30 June
- EoIs submitted: 15 July
- ccNSO/RySG consultation: 15-22 July
- ccNSO members selected: 22 July
- ccNSO/GNSO consultation: 23-28 July
- CSC (full slate) adopted: 15 August
Guideline: ccNSO Actions Respecting the Customer Standing Committee
Selection Process
Requirements

• **Direct experience and knowledge** of the IANA naming function
• Analytical skills, ability to interpret quantitative and qualitative evidence, and capacity to draw conclusions purely based on evidence.
• Experience in managing and/or participating in committees (e.g. Meeting coordination, reporting, and escalation) in order to contribute meaningfully to CSC processes
• Demonstrated ability in relationship management to support diplomatic discussion, consensus driven decision making, and productive negotiation
• The candidates have **excellent communication skills in order to represent ccTLD interests** and to **keep the ccNSO and broader ccTLD community informed** on progress
• Able to work and communicate in written and spoken English.
Additional Requirements

- Should **commit to actively participate** in the activities of the CSC on an on-going basis

- Should be **employed or have active backing by a ccTLD manager** and should demonstrate the support by the ccTLD manager in respect to the required time commitment to participate actively in the CSC.
Diversity Criteria

The following diversity criteria should be taken into account:

- Geographic regions
- Gender diversity
- Type, experience and size of ccTLD manager.
PLEASE NOTE!

No travel funding!
Time commitment!
Representatives from any ccTLD can apply
Next Steps

- Call for Expression of Interest: 30 June – 15 July
- ccNSO Council selection: 16 July – 20 July
- Coordination with RySG: 21 July
- Appointment of the CSC members: 22 July
Councillors apply selection criteria and diversity criteria and select two best candidates.
Thank you!