

A world map in shades of blue and white, overlaid on a grid of latitude and longitude lines. The map is centered on the Atlantic Ocean.

ccNSO

Country Code Names Supporting Organisation



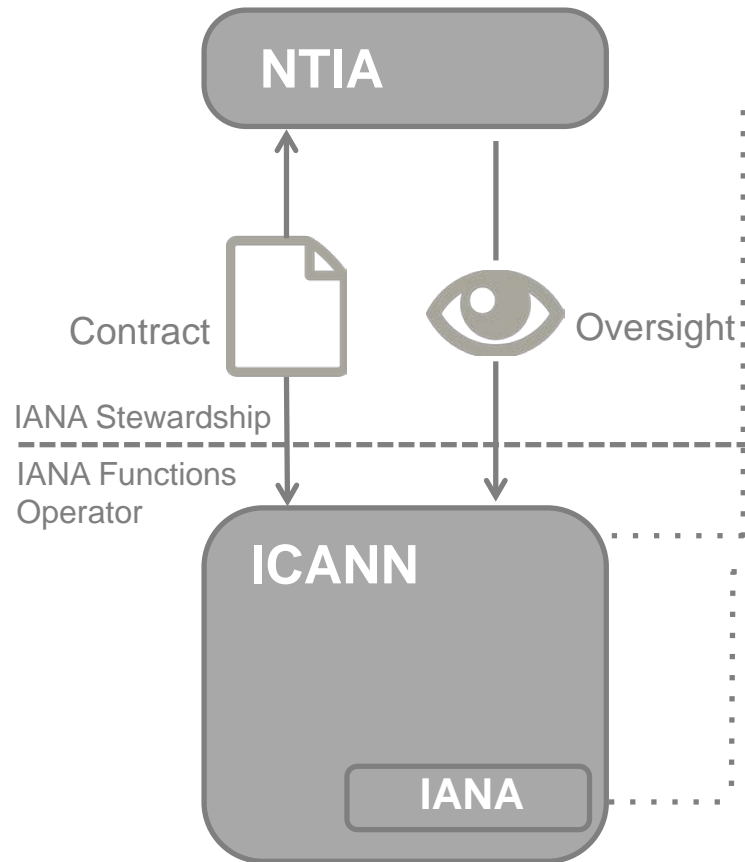
# Customer Standing Committee

A world map is centered on the page, showing the continents in a light blue color against a darker blue background. The map is slightly faded and serves as a backdrop for the text. The text is written in a bold, sans-serif font, with a yellow-to-orange gradient and a subtle drop shadow, making it stand out against the map.

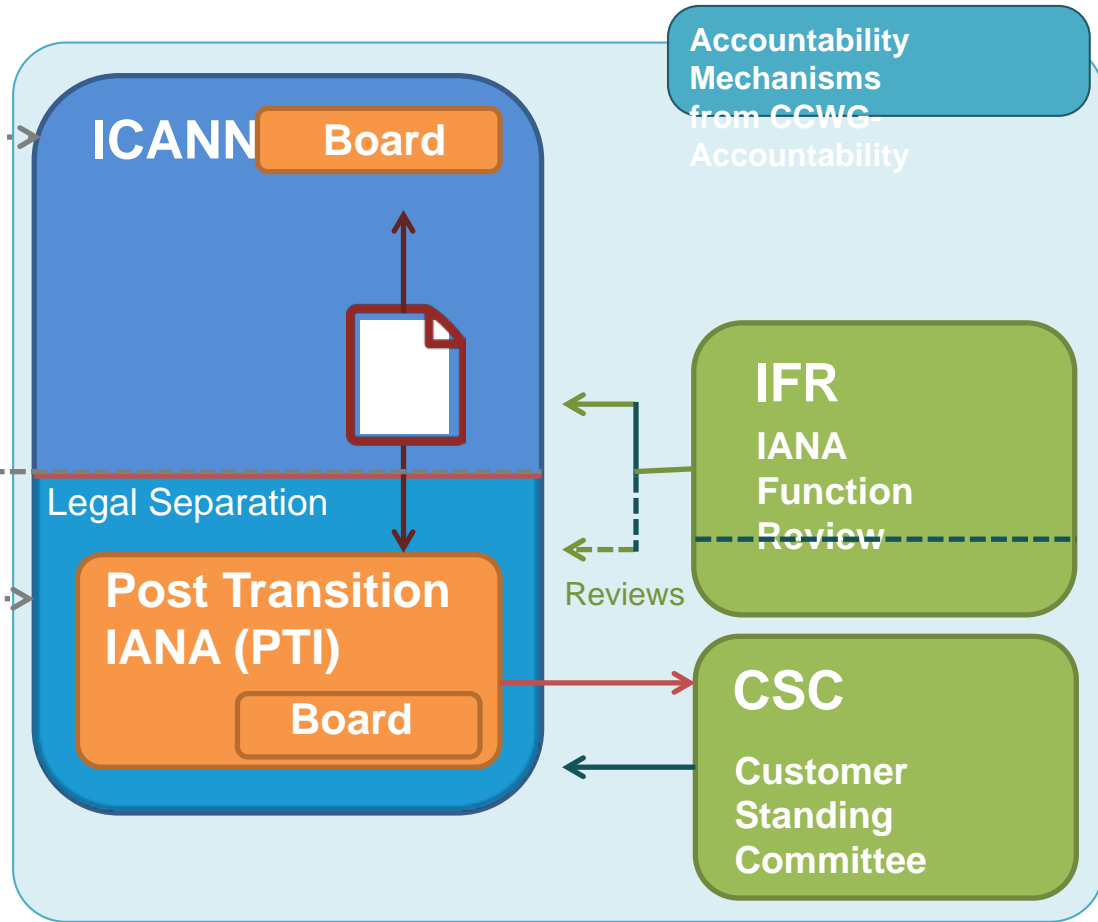
**What will change  
post transition**

# Structural Overview

## Current Contract

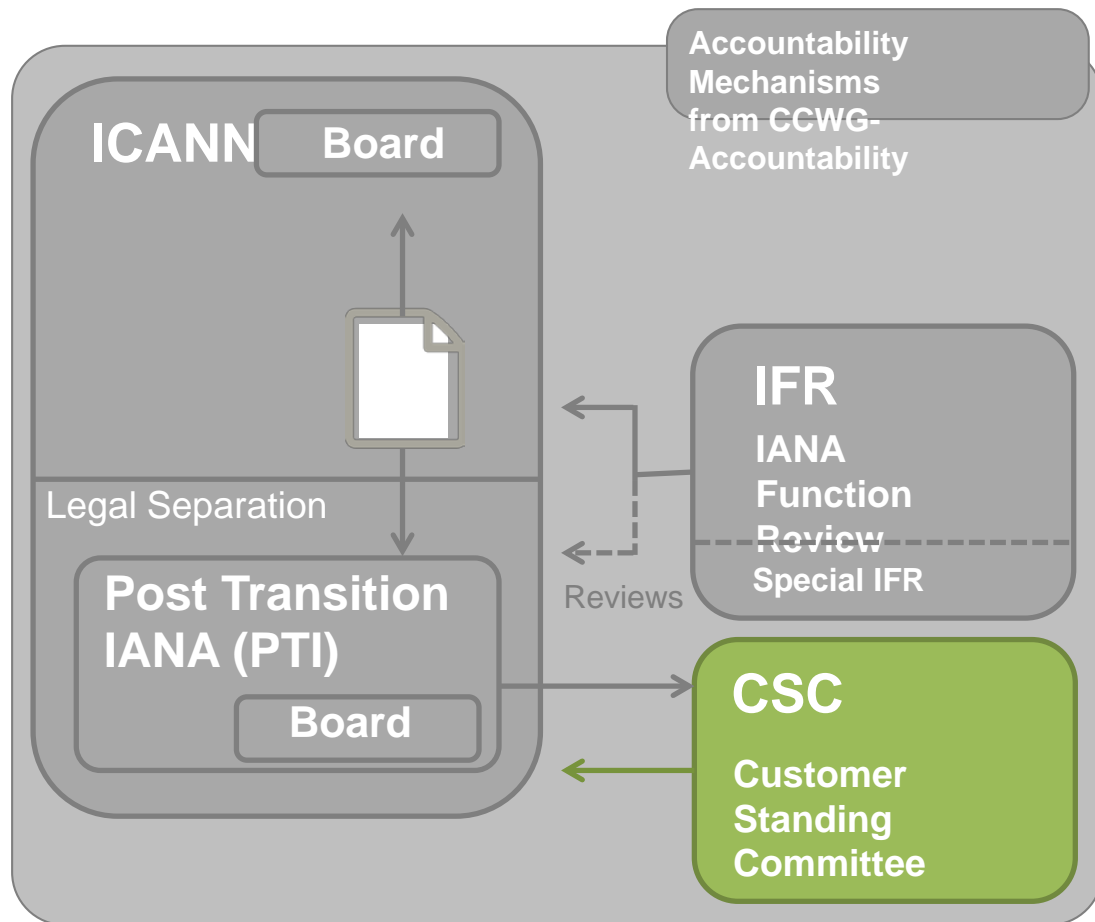


## Post Transition



# Purpose & Tasks of the CSC

- Ensure continued **satisfactory performance of the IANA naming function** for the **direct** customers of the naming services.
- Regular **monitoring** of the performance of the IANA naming function against the IANA Naming Function Contract and IANA Naming Function SOW and through mechanisms to engage with PTI to **remedy identified areas of concern**.



## CSC Composition:

### Members

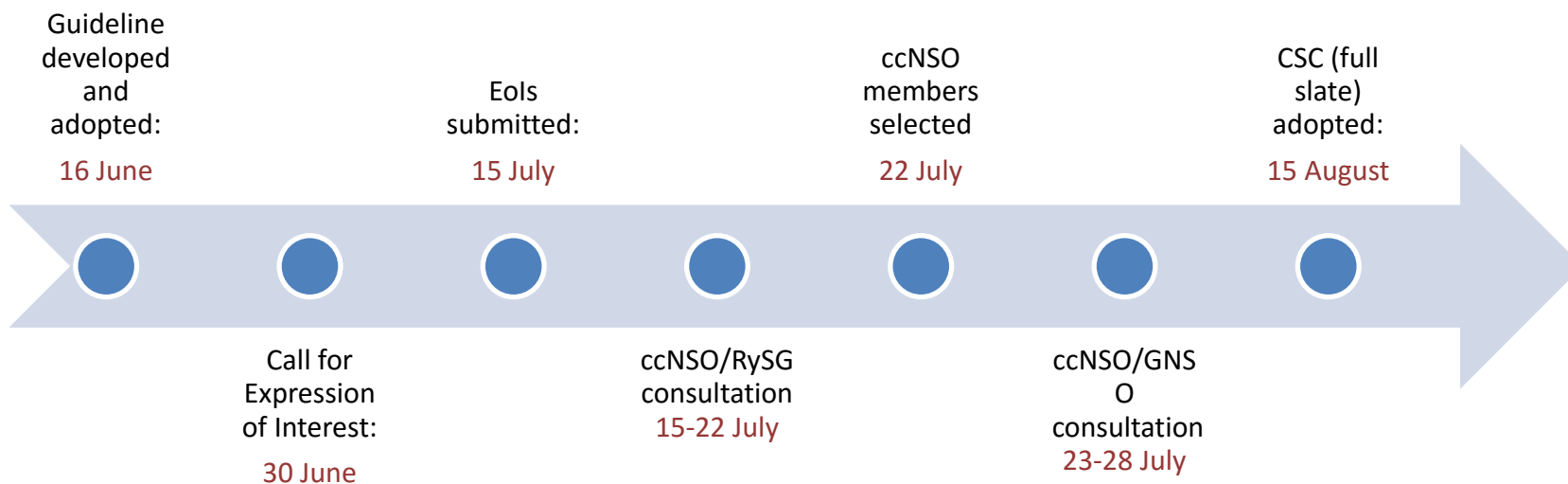
- 2 gTLD registry operators
- 2 ccTLD registry operators
- 1 additional TLD representative (non-gTLD and non-ccTLD)

### Liaisons

- 1 Liaison from IANA
- 1 Liaison from each ICANN Supporting Organization & Advisory Committee (total of 5)

**Members + Liaisons = Full slate**

The CSC must be adopted by the ccNSO Council and the GNSO Council by 15 August. Here is the proposed timeline:





**Guideline: ccNSO Actions Respecting  
the Customer Standing Committee**



# Selection Process



# Requirements

- **Direct experience and knowledge** of the IANA naming function
- Analytical skills, ability to interpret quantitative and qualitative evidence, and capacity to draw conclusions purely based on evidence.
- Experience in managing and/or participating in committees (e.g. Meeting coordination, reporting, and escalation) in order to contribute meaningfully to CSC processes
- Demonstrated ability in relationship management to support diplomatic discussion, consensus driven decision making, and productive negotiation
- The candidates have **excellent communication skills in order to represent ccTLD interests** and to **keep the ccNSO and broader ccTLD community informed** on progress
- Able to work and communicate in written and spoken English.

# Additional Requirements

- Should **commit to actively participate** in the activities of the CSC on an on-going basis
- Should be **employed or have active backing by a ccTLD manager** and should demonstrate the support by the ccTLD manager in respect to the required time commitment to participate actively in the CSC.

# Diversity Criteria

The following diversity criteria should be taken into account:

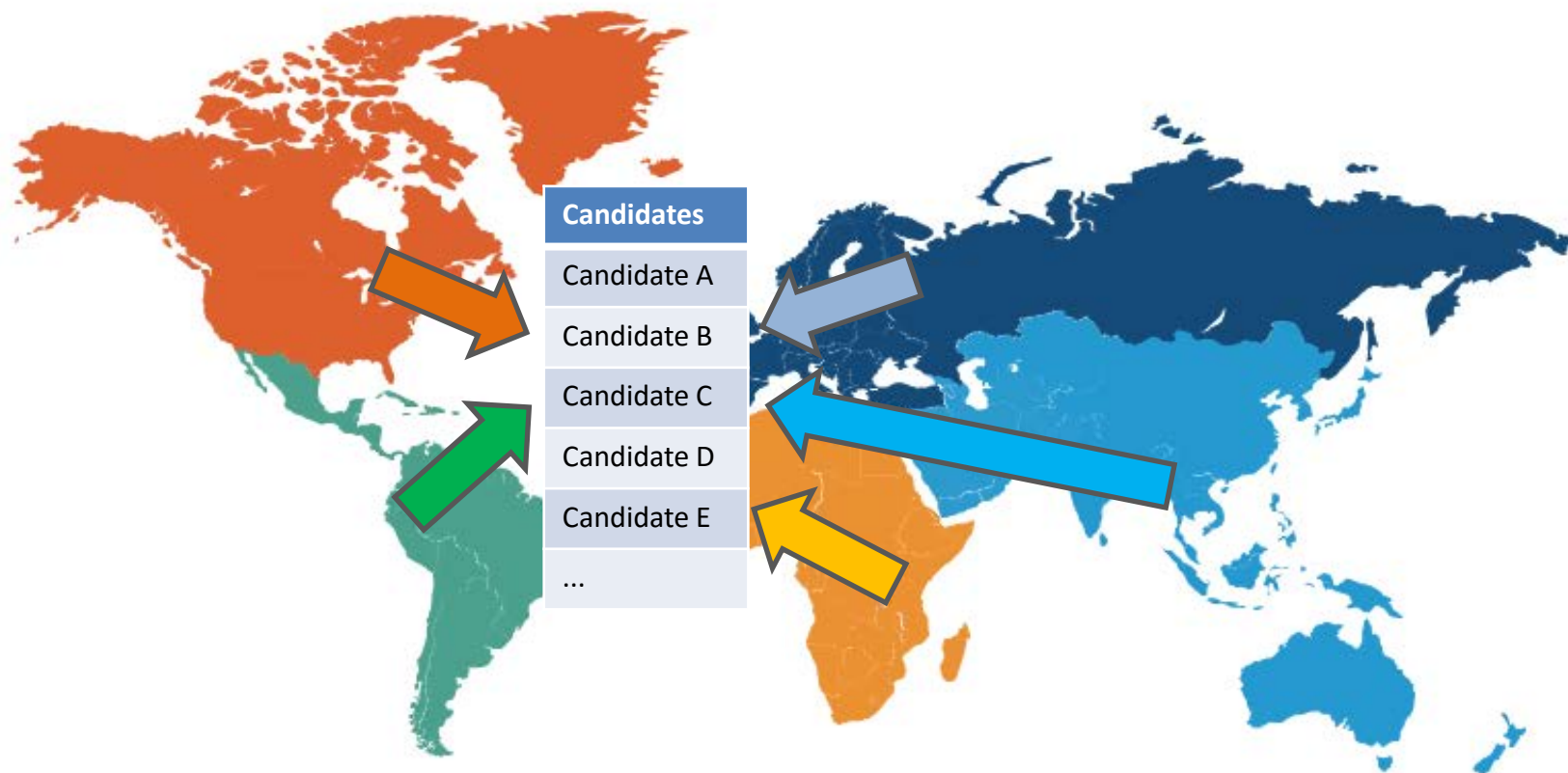
- Geographic regions
- Gender diversity
- Type, experience and size of ccTLD manager.

# PLEASE NOTE!

No travel funding!

Time committment!

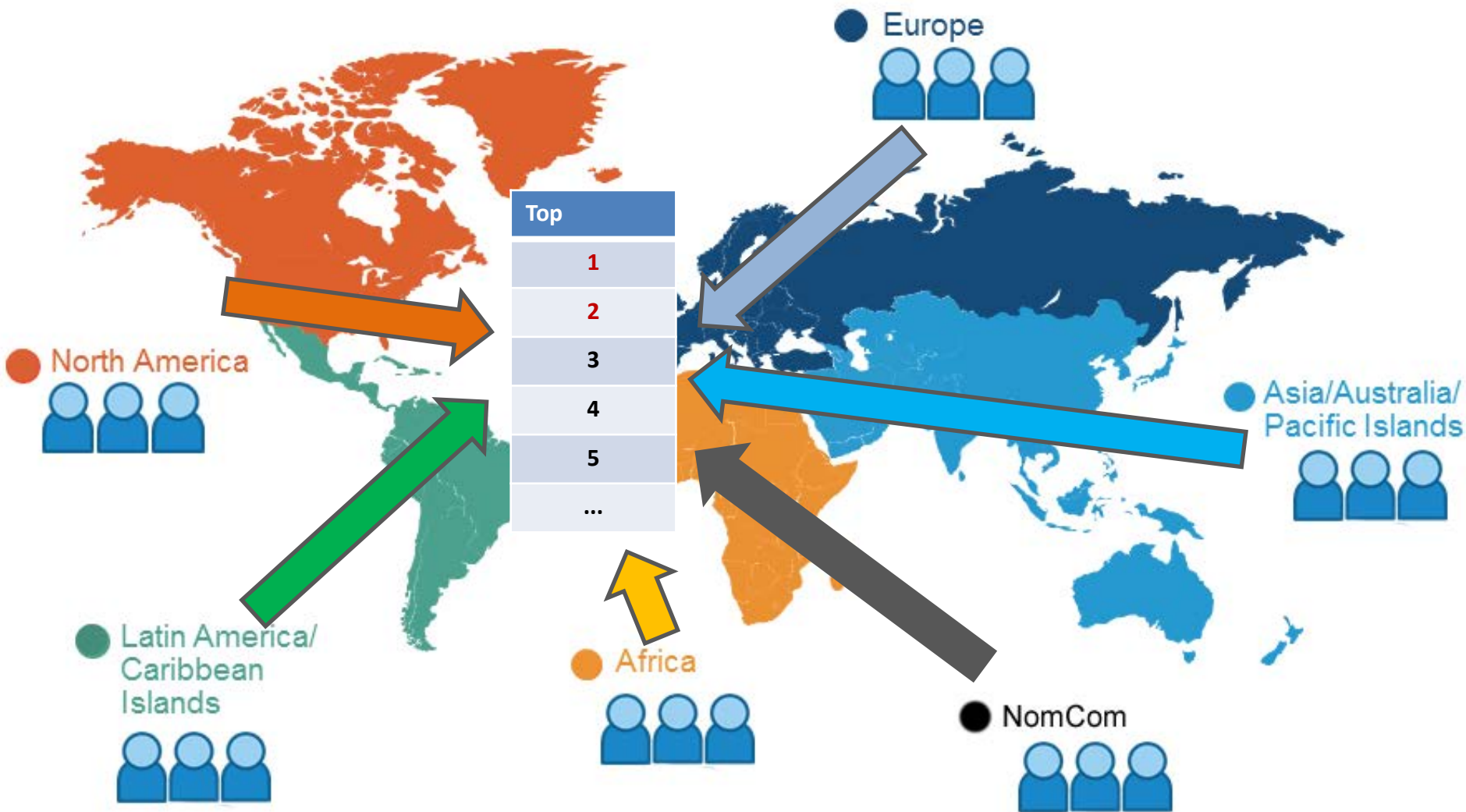
# Representatives from any ccTLD can apply



# Next Steps

- Call for Expression of Interest: **30 June – 15 July**
- ccNSO Council selection: **16 July – 20 July**
- Coordination with RySG: **21 July**
- Appointment of the CSC members: **22 July**

# Councillors apply selection criteria and diversity criteria and select two best candidates



A world map showing the continents of North America, South America, Africa, Europe, Asia, and Australia. The map is rendered in a light, textured style against a dark background. The word "Timeline" is written in a bold, yellow, sans-serif font, centered over the map.

# Timeline



**Thank you!**