

ccNSO-SOPC update

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(at the time of producing the comments)

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SOPC comments

- 2-year Planning Process
- FY20 Operating Plan and Budget and FY20 Five-Year Operating Plan update
- Strategic Plan

2-year Planning Process

- What is the purpose of switching to 2-year planning cycle?
 - Always supportive of a second phase of consultation for the Operating and Strategic Plans independently from having a 1 or 2-year process.
- “Importance to produce and/or refine planning guidelines that should be instrumental to the various teams to draft the narrative that should be included under the various headings of the Plans”.
- Community engagement should be further investigated and can be certainly improved

FY20 Operating Plan and Budget and FY20 Five-Year Operating Plan update

- Further improvements to be acknowledged:
 - More fiscal realism, including cost optimisation/reduction. SOPC recommendation for being prudent about funding projections;
 - More inclusion of community needs;
 - More consistency against the strategic objectives. Regarding the FY20 Five-Year Operating Plan and Budget, the document appears “well-structured and well-drafted”.
- Still considerable differences in the narrative (e.g. “Risk and Opportunities” sections”) and KPIs (in some cases we fail to see any).
- More clarity needed for the goals and interactions of the GSE and GE departments.
- “The considerations within the Plan for the enforcement of GDPR, including the ways ICANN.org should cover expenses associated to its implementation, may lead to questioning the aptness of ICANN capacity to anticipate community needs.”

Strategic Plan 2021-2025

- Acknowledgements:
 - Clear mission and vision;
 - Clear information about the relevance of the five strategic objectives;
 - Clear understanding of the differences and therefore, challenges of the various stakeholders;
 - Prioritising work and balancing investments.
- How the strategic goals to meet the objectives were selected?
- Recommendation to have a prudent and eventually, restrictive approach when it comes to possible, new engagements.
- To refine:
 - Targeted outcomes are not always easy to understand and/or to connect to goals and objectives.
 - Perceived overlap of certain goals.

Thank you

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