MAIL SECURITY AND THE DNS

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MAIL AND SMTP ARE VERY VERY OLD

- Message format from RFC 733 in 1977
- SMTP from RFC 788 in 1981
  - Both pretty much the same today, with a lot of extensions
- DNS wasn’t invented until RFC 881/2/3 in 1983
- MX records for mail routing in RFC 974 in 1986
INTERNET MAIL TLAS

User PC MUA → SUBMIT or webmail → MSA Sender MTA

User PC MUA → POP / IMAP or webmail → Recipient MTA
WHAT PROBLEM ARE WE SOLVING?

- Spam started to be a problem in mid 1990s
- Phish and malware in the 2000s
- Identify unwanted mail by sender, malicious mail by content such as URLs
- Spam filters are complex: today we only look at bits that use the DNS
connection from 203.0.113.1
220 mail1.example.com mh ESMTP
HELO mailout.example.com
250 mail1.example.com
MAIL FROM:<bob@example.com> or MAIL FROM::<>
250 2.1.0 Sender accepted.
RCPT TO:<mary@example.net>
250 2.1.5 Recipient accepted.
...
DATA

354 End your message with a period on a line by itself.

--- message header including To:, From:. Cc: ---
--- and message body ---

.

250 2.6.0 Accepted message qp 50475 bytes 976
QUIT
221 2.0.0 Good bye.
To: bob@example.com

• Look up MX records
  example.com MX 10 mx1.example.net
• Look up A/AAAA records
  mx1.example.net A 192.0.2.1
  mx1.example.net AAAA 2001:db8:42::a3:f
• If no MX, fall back to A/AAAA
  • 30 years of backward compatibility
PTR VALIDATION OF SENDING IP ADDRESSES

- Mail server gets connection from 203.0.113.1
- Do rDNS lookup
  1.113.0.203.in-addr.arpa PTR mailout.example.net
- Then check forward lookup
  mailout.example.net A 203.0.113.1
- Do they match and look non-generic?
  - Matching forward/reverse says static allocation
  - Generic name says random residential user, e.g. cpe-74-66-241-88.nyc.res.rr.com
DNS BLACK/WHITELIST OF IPS

- Mail server gets connection from 203.0.113.1
- Look up IP in DNSBLs configured in inbound MTA:
  1.113.0.203.bl.badguys.net NXDOMAIN ☞ OK
  1.113.0.203.bl.badguys.net A 127.0.0.5 ☞ uh oh
- Low bits typically indicate why listed
- Sometimes used to block outright, sometimes in spam scoring
- DNS whitelists exist but aren’t very interesting
DNS BLACK/WHITE LIST OF DOMAINS

• Envelope or body URL domain name maybe.org
• Look up IP in DNSBLs configured in inbound MTA:
  maybe.org.dbl.badguys.net NXDOMAIN ✓ OK
  maybe.org.dbl.badguys.net A 127.0.0.5 ☹️ uh oh
• Low bits typically indicate why listed
  • Newly registered, seen in phish, related to other malicious, ...
• Envelope often used to block outright, body URL in spam scoring
SPF PATH VALIDATION

HELO mailout.example.net
MAIL FROM:<bob@example.com>

• Check SPF record for sending or HELO domain
e.example.com TXT “v=spf1 mx ip4:203.0.113.0/25 ~all”
• No changes to mail sending
• Complex spec, can say yes, no, or two kinds of in between
SPF PATH VALIDATION

HELO mailout.example.net
MAIL FROM:<bob@example.com>

• Typically used in DMARC or to whitelist known senders
• Can’t describe a lot of valid mail
• **Doesn’t mean the mail is good**, only that it was sent by the purported envelope sender
DKIM MESSAGE CONTENT VALIDATION

- Cryptographic signature of hashes of message headers and content
- Validation key in the DNS

DKIM-Signature: v=1; a=rsa-sha256; c=simple; d=example.com;
  h=date:message-id:from:to:cc:subject:in-reply-to;
  s=k1906; bh=3MVSYjdcf7HbxwaOvclgeGwI+is5VbRZigtSsm/jiUU=;
  b=R6ZT1a9kbCXfBBCWH0KbozQBbxSrKFLVThl7tHm...

k1906._domainkey.example.com TXT "v=DKIM1; h=sha256;
p=MIHfMA0GCSqGSib3DQEBA ..."
Recipient recomputes the hashes to see if the message is “the same”
If so, checks the signature against the DNS
If OK, it means the d= domain takes responsibility for the message
  • Still doesn’t mean the mail is good
Multiple signatures with different d= are common
Like SPF, used with DMARC and for local whitelisting
Works better with forwarding, but much more work than SPF
  • Breaks when forwards edit the message, e.g. mailing list
  • But forwarders should re-sign to take responsibility
DMARC SENDER POLICY

• Publish sender policy for domain in the From header
  • From: Mr. Bob <bob@example.com>
• ”Alignment” depends on SPF and DKIM
  • SPF: aligned if envelope has same domain and SPF says yes
  • DKIM: aligned if valid DKIM signature with d=example.com
• If aligned, DMARC does nothing
• But if not aligned ...
DMARC SENDER POLICY

- From: Mr. Bob <bob@example.com>
- _dmarc.example.com TXT “v=DMARC1; p=none;
  rua=mailto:dmarc-a@example.com;
  ruf=mailto:dmarc-f@example.com”

- Policy advice to recipients on DMARC failure
  - None: deliver as normal
  - Quarantine: put in the spam folder
  - Reject: bounce back
DMARC SENDER POLICY

• Policy advice to recipients on DMARC failure
  • None / quarantine / reject
• Originally intended for phish targets like paypal.com
• Repurposed when AOL and Yahoo had millions of address books stolen
• Fails on a small fraction of high value mail, notably discussion mailing lists
• Lots of nonsense about how DMARC unaligned is “wrong”
DMARC SENDER POLICY

- _dmarc.example.com TXT "v=DMARC1; p=none; rua=mailto:dmarc-a@example.com; ruf=mailto:dmarc-f@example.com"
- Reporting via rua=<address> and ruf=<address>
  - rua: daily aggregate reports, fairly common
  - ruf: individual failure reports, fairly rare
  - Interesting stuff about your mail even if you state no policy
ARC POLICY CHAINING

- Intended to undo DMARC damage to mailing lists and other forwarders
- DKIM-like signatures showing chain of custody
ARC POLICY CHAINING

ARC-Seal: i=1; a=rsa-sha256; cv=none; d=lists.iecc.com; s=9f5f.5d0bad5c.k1906; t=1561046364; b=E/sM30VYN6xDi1K0s8F2YWt5Yr0F0J0L==

ARC-Message-Signature: i=1; a=rsa-sha256; c=relaxed/relaxed; d=lists.iecc.com; h=from:date:message-id:to:content-type:subject:reply-to:sender; s=k1906; bh=BbD0NyCbReUbOnx=; b=X6P15BozQ2HFNVdi92DCDkz==

ARC-Authentication-Results: i=1; iecc.com; arc=none; smtp.remote-ip=209.85.208.44; spf=pass spf.mailfrom=sam@them.net spf.helo=mail1.google.com; dmarc=pass header.from=them.net (p=none)
ARC POLICY CHAINING

- Recipient can check chain of custody in mail from credible senders, e.g. mailing lists
- Use chain info to do retroactive filtering
- If senders are credible, why not just whitelist them?
  - Lists often validate only by From: address, forged spam leaks through
  - Relatively easy to detect using Authentication-Results in the chain
- Sort of implemented at Google and VZ (Yahoo/AOL)
DANE TLSA SERVER CERTIFICATES

• TLSA originally used to validate certificates on web servers
• But can equally well validate certificates on anything
ARE YOU MY MAIL SERVER?

220 mail1.example.com mh ESMTP
ehlo mailout.example.com
250-mail1.example.com
250-SMTPUTF8
250-8BITMIME
250-PIPELINING
250 STARTTLS
STARTTLS
220 2.0.0 Ready to start TLS
... negotiate TLS session ...
220 mail1.example.com mh ESMTP
ehlo ...

TLS encrypted
ARE YOU MY MAIL SERVER?

Sending MTA

Proxy?

Recipient MTA

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ARE YOU MY MAIL SERVER?

example.com MX 10 mail.example.com

Sending MTA

mail. example. com

STARTTLS

proxy. wtf
ARE YOU MY MAIL SERVER?

- DNSSEC protects MX and A records
- STARTTLS retrieves server’s certificate
- DANE TLSA validates server’s certificate
- If no match, don’t send the mail
- I know this works
  - Because I messed up my TLSA and Comcast wouldn’t accept my mail
POSSIBLE FUTURE DIRECTIONS WITH DBOUND AND DMARC PSD

- The Mozilla Public Suffix List is a horrible kludge
- But it is very useful so we all use it
  - Cookie policy in browsers
  - CA’s signing *.example.com certificates
  - DMARC Organizational Domain
DMARC ORGANIZATIONAL DOMAINS

From: <bob@sales.example.com>
From: <mary@support.example.com>
_dmarc.example.com TXT “v=DMARC1; p=reject; ...”
• Publishing a DMARC policy for every possible subdomain is hard
• So if there isn’t one, DMARC checks the “organizational” domain
• Which is the label below the next PSL public suffix above
PUBLIC SUFFIX DOMAINS

- Some branches of the DNS are under single management
  - someone@something.gov.uk is always part of HM government
  - someone@something.bananarepublic always works for Gap
- Some TLDs have strong agreements with their registrants
  - anything.bank has to be a bank, requires strong DMARC policy
- PSD: experimental DMARC extension applies policy to public suffix
  - Look one level up from the organizational domain
IETF dbound WG looked at ways to put PSL-like info in the DNS

Questions of semantics and name management
  • Is boundary info in the zone itself or somewhere else?
  • How many kinds of boundaries are there?
  • Who controls the boundary info?
  • How expensive are lookups? (Big issue for web browsers)

Several proposals, none got consensus
  • I really liked mine
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