Agenda

- Introduction
- Invoicing Procedure
- FAQ’s
- Next Steps & Q&A
July 2019
ICANN reviews the status of the billing contacts

July - August 2019
ccTLD confirms any new billing contact data

Ongoing
ICANN Billing works with ICANN’s GSE Regional VPs to engage on returned emails
July 2019
ICANN sends initial email inquiring if the ccTLD would like to contribute
Reminders sent every other month to ccTLDs that have not confirmed

July 2019 – May 2020
ccTLD confirms contribution
ICANN creates and sends the invoice as contribution is confirmed

July 2019 – June 2020
ccTLD sends payment per instructions on invoice
ICANN confirms receipt of contribution once received

30 June 2020
Due date for Contribution payments to be included in annual ccTLD Contributions Report
ccTLD Contributions Reporting – FY2019-2020

July 2020
ICANN Billing begins a review process for annual ccTLD Contributions reporting

August 2020
ccTLD Contributions reporting is sent to ccNSO and ccTLD community for review

October 2020
Timing for ccTLDs to raise questions or concerns

October 2020
Final ccTLD Contributions report is prepared and published on icann.org
Billing Frequently Asked Questions (FAQs)

- FAQs have been prepared to cover most common billing questions
- This FAQs will be posted to icann.org and revised annually
- Sample FAQs:
  - How to contact the ICANN billing team to change the ccTLDs billing contacts
  - How to make payments to ICANN org
  - The invoicing and reporting timelines
  - Answers to other frequently asked questions.
Next Steps and Timing

- Review and receive feedback on the FAQs by mid July
- Publication of FAQs by end of July on icann.org website and a link on CCNSO website
Q&A & Thank You

ICANN Billing Contact Email

Accounting@ICANN.org

Billing Team Members:
- Cecibel Izaguirre, Manager, Billing and Accounts Receivable
  - Daniel Stephens, Billing, Accounts Receivable and Collections Specialist
  - Sandra Espinoza, Billing, Accounts Receivable and Collections Specialist
- Becky Nash, VP Finance

Thank you