

# ICANN Finance Presentation ccTLD Billing Process

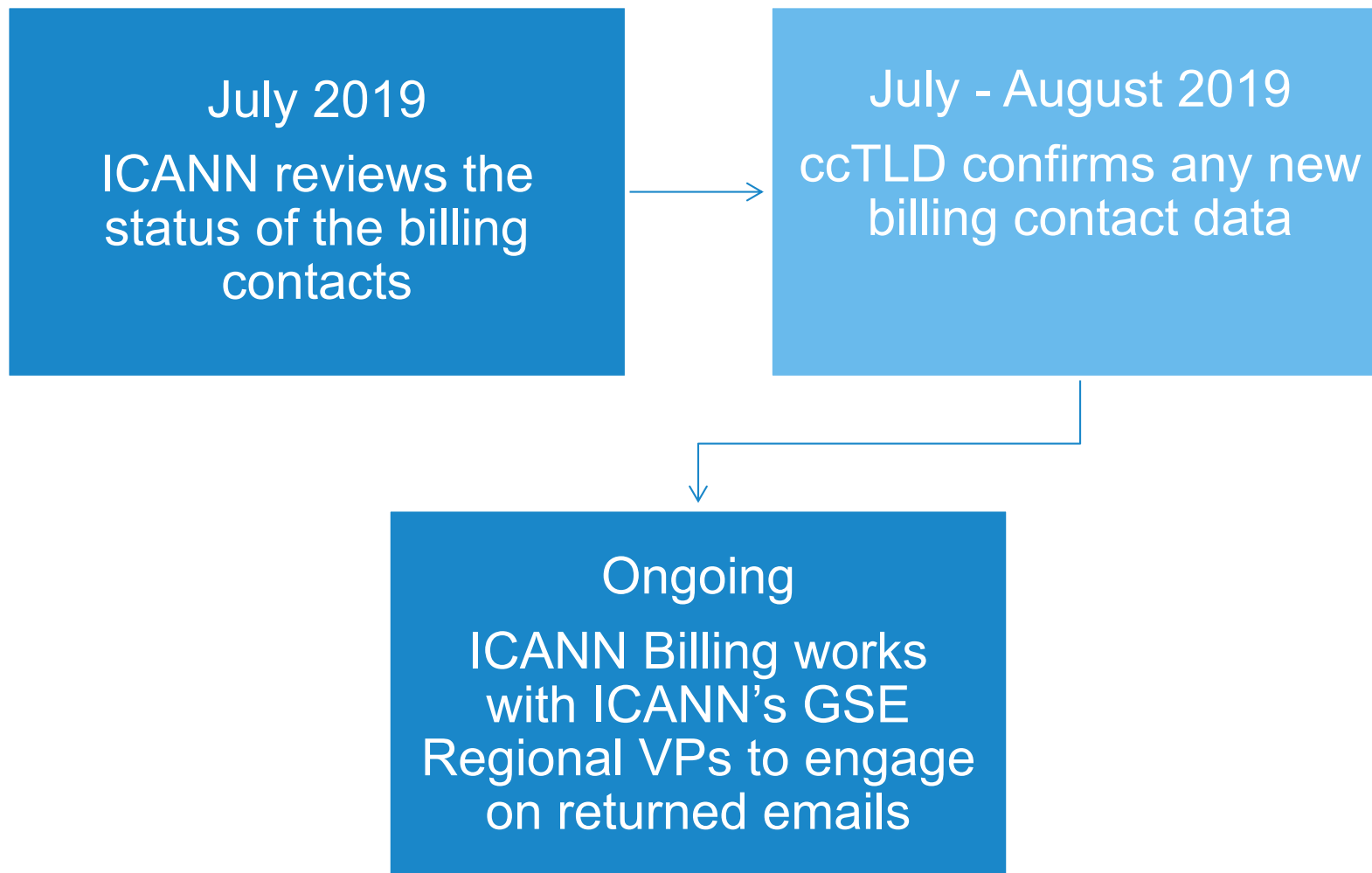


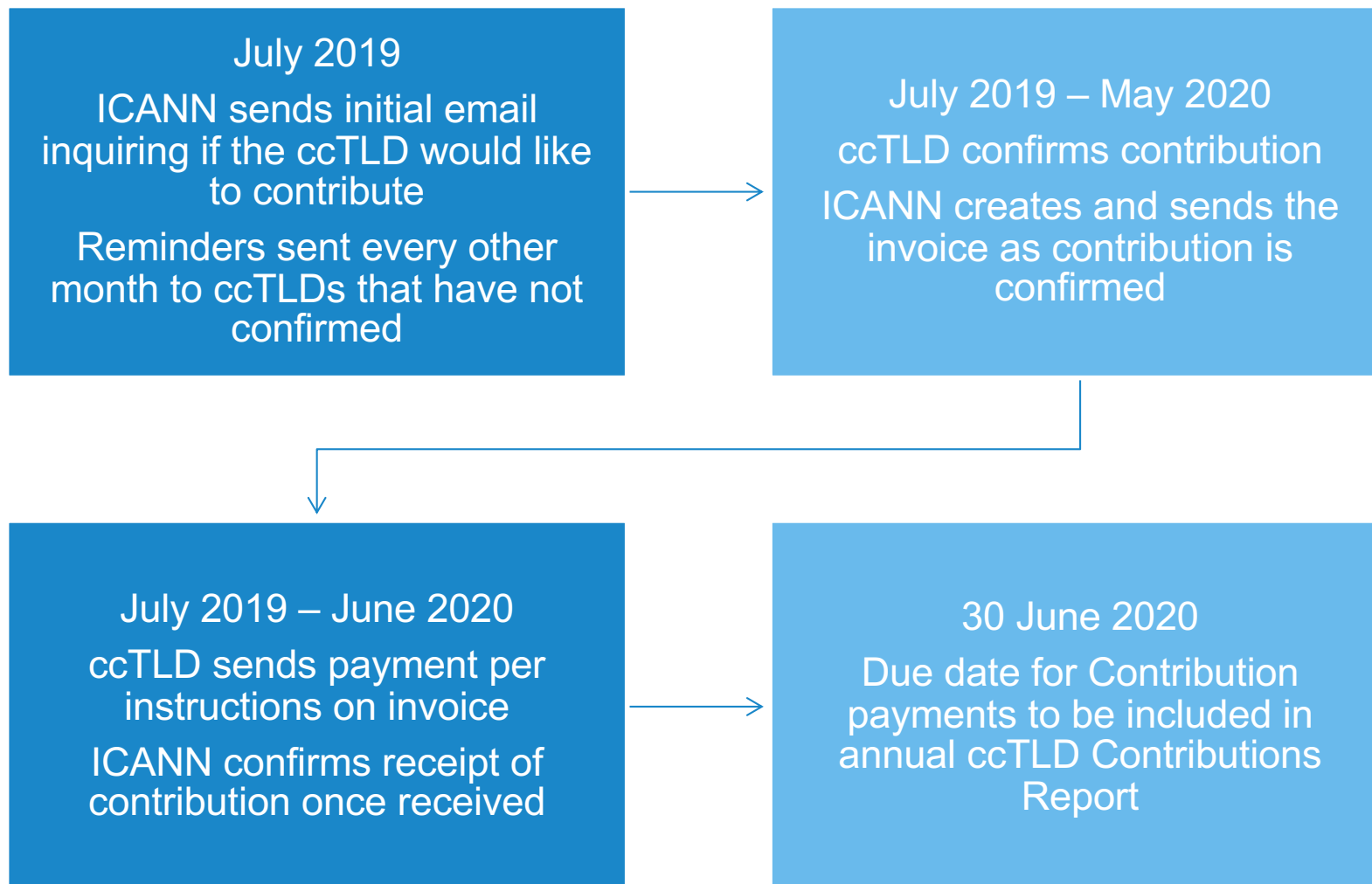
ICANN 65  
26 June 2019

# Agenda

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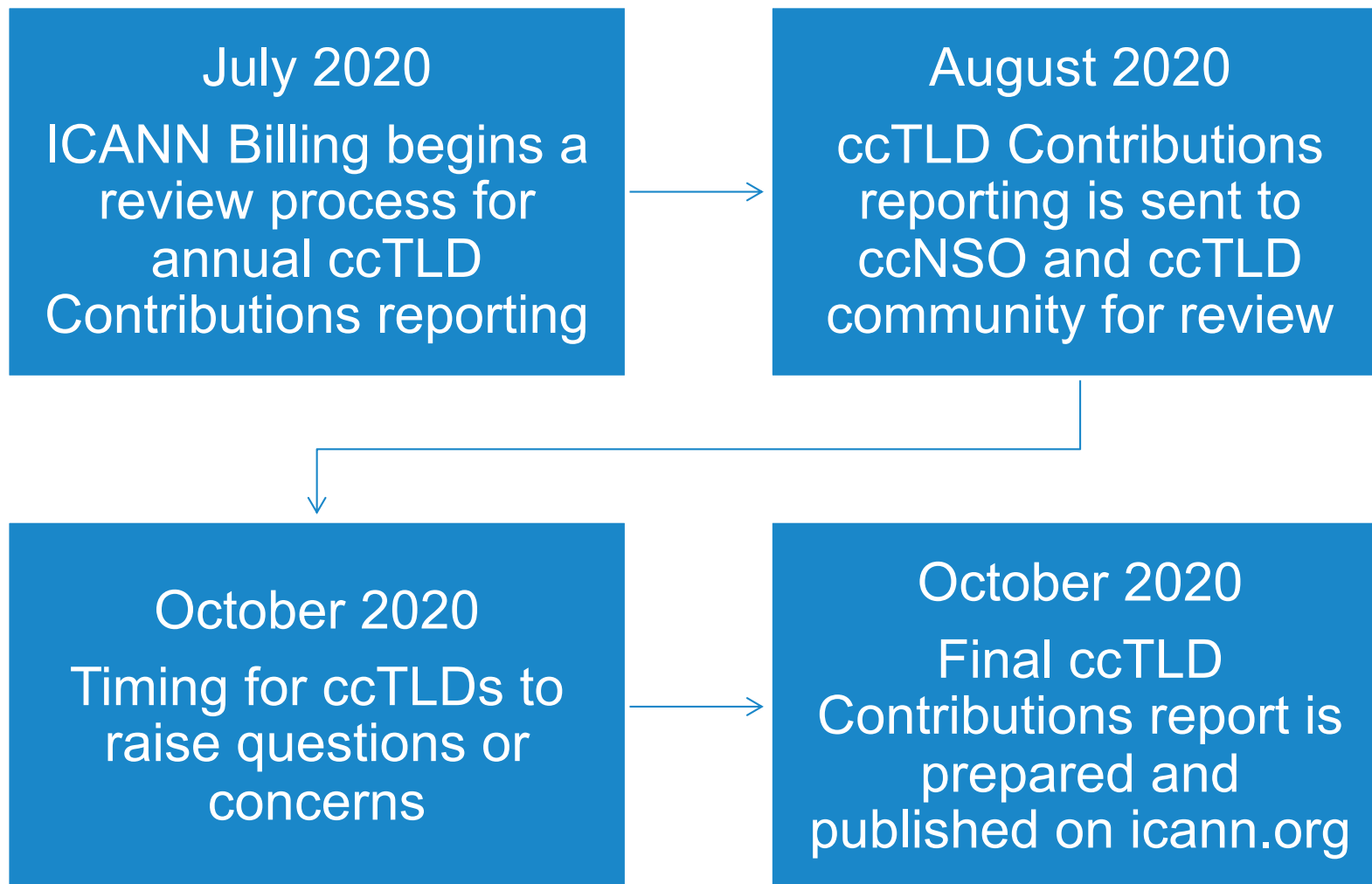
- ◉ Introduction
- ◉ Invoicing Procedure
- ◉ FAQ's
- ◉ Next Steps & Q&A





# ccTLD Contributions Reporting – FY2019-2020

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# Billing Frequently Asked Questions (FAQs)

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- FAQs have been prepared to cover most common billing questions
- This FAQs will be posted to [icann.org](http://icann.org) and revised annually
- Sample FAQs:
  - How to contact the ICANN billing team to change the ccTLDs billing contacts
  - How to make payments to ICANN org
  - The invoicing and reporting timelines
  - Answers to other frequently asked questions.

# Next Steps and Timing

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- ⦿ Review and receive feedback on the FAQs by mid July
- ⦿ Publication of FAQs by end of July on [icann.org](https://icann.org) website and a link on CCNSO website

# Q&A & Thank You

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## ICANN Billing Contact Email

[Accounting@ICANN.org](mailto:Accounting@ICANN.org)

### ○ Billing Team Members:

- **Cecibel Izaguirre**, Manager, Billing and Accounts Receivable
  - **Daniel Stephens**, Billing, Accounts Receivable and Collections Specialist
  - **Sandra Espinoza**, Billing, Accounts Receivable and Collections Specialist
- **Becky Nash**, VP Finance

Thank you