Overview of ccNSO review recommendations and proposed implementation actions.

Introduction

The ccNSO review ICANN Board WG submitted its final report on the review of the ccNSO to the Board at the San Francisco meeting. This report contains among others the Board WG recommendations resulting based on the independent review and public consultations. As a follow-up, the Board Structural Improvements Committee (SIC) is preparing a plan for the implementation of the recommendation.

As most of the recommendations are directed at the ccNSO itself, the ccNSO Council is in the position to implement the recommendations independent of the implementation plan, and in one particular case has already implemented a recommendation (Recommendation 10, clarify roles and responsibilities of chair, vice-chair and council).

The purpose of this note is to capture at a high level the recommendations and actions to implement the recommendations following the review on a rolling forward basis. In the balance of this note an high level is provided of the recommendations of the independent reviewer (ITEMS International), the Board WG as submitted of the ICANN Board. Also included is the current status of implementation, if any, and proposed actions for implementation. If more than one action is proposed, they are ranked in order of priority. Finally a proposed priority for implementing a recommendation is included:

- High Priority, take action as soon as possible (< 6 months)

- Medium Priority, take action in a medium timeframe (6 months – 1 year)

- Low priority, taken action after 1 year i.e. no action foreseen.

Overview

#	Reviewers recommendation	Board WG recommendation	Proposed Priority	Proposed actions	Current status
1	a) A comments mechanism to allow a prompt response to a request from Board or other SO/AC. b) A mechanism to allow ccNSO to develop common Statements on relevant ccTLD issues.	Recommendations 1 a) and 1 b) are in line with current de facto practices and essentially require formalization of these practices for clarity and transparency.	High	1. Define trigger events and ensure information on public comment and need for ccNSO position papers is received and distributed 2 Document mechanisms to develop common statement and prompt response. 3 Ensure pool of authors to draft papers (call for volunteers) 4 Inform ccTLD community on mechanisms and need to be involved.	Council member appointed to oversee processes. Processes dependent upon availability of authors and initiative individual members of community.
2	Translation into the main UN languages of key documents (Bylaws, the Rules and Guidelines document, major Policy papers)	WG views recommendation positively. However cost/benefit relation per case to be undertaken by ccNSO. WG noted intention ccNSO to consider translation of key documents, provided a cost effective method.	Med.	No further action in short term. Medium term: assess need for translations with ccTLD community.	ICANN Bylaws not translated. Major documents
3	Translation of relevant documents by the ccNSO membership itself in linguistic communities. If adopted, appoint "linguistic community manager"	Approach for ccNSO community to decide upon, as and when and to the extent it is useful and practical. WG notes willingness expressed by the Council to consider the concept of voluntary translations	Med.	In medium term assess willingness of membership to undertake voluntary translation. Sustainability of effort needs to be ensured	No action to date.

4	ccNSO staff regularly engage in outreach activities to enlarge membership / better communication with non-members. ICANN should increase resources in order to propose attractive and value-added services for the ccTLD community	WG agrees with the general objective to strive for ccNSO membership growth. New services to attract new members, but only provided any such services are strictly within the mandate of the ccNSO and explicitly requested by the ccNSO membership	Low	No action needed	Outreach effort Regional Liaisons. Budget process allows for request of new services by SO/AC. Not used.
5	ccNSO to engage with the GAC and ALAC to determine a joint initiative to boost the membership levels of all the SOs and ACs within ICANN	Membership growth objective of this rec. has merits. Possibly interaction with GAc to involve government operated ccTLD in ccNSO	Medium	1.Develop brief on benefits and downside of being member of ccNSO 2. Organise ccNSO introduction session for GAC.	Interaction with GAC in general, not specifically aimed at government related/run ccTLD
6	If ccNSO policy impacts the activity of registrars and registrants, ccNSO should be able to collect their position.	WG notes adequate mechanisms and limited scope of ccPDP	Low	No action needed	Consulting registrar and registrants ensured through ccPDP mechanisms. Consultation at local level.
7	Implementation of collaborative networking tools to allow creation of thematic, regional, linguistic subgroups.	WG in favor of demand-driven approach, where the needs are first identified and agreed by the community before new tools are introduced Evaluate evolving needs.	Medium	1. Decision council on closed website section. 2. If closed section, decision on general use wiki (closed or open)	Working groups use ADOBE Connect and special created wiki spaces. Ongoing discussion on closed section cNSO website and general wiki for ccNSO (closed or open)
8	ICANN to provide ccNSO with appropriate "management community" capabilities to make the best usage of the collaborative	ICANN should provide such capabilities, subject to ccNSO decisions on rec. 7 above.	Not Applicable	No action needed	ccNSO support staff and ICANN IT support tools for WG at request of WG (wiki, ADOBE connect)

	tools				
9	Limit number of terms of ccNSO Council members	As part of rules of good governance, it is necessary to have a robust succession planning process to ensure that leadership roles are properly filled at all times. WG supports rec, while noting mitigating factors.	Medium	Revisit and review need after one year of roles and responsibilities, including ability increase active participation of members in the ccNSO.	No limits in terms to date. Dependent on replacement rate of councillors
10	Clarifying roles of Council and the Chair in the ccNSO Rules and guidelines	WG recommends that this ia considered in conjunction with formalization of procedures according to recommendation 1 above. WG noted ccNSO is undertaking work to implement recommendation.	High	Publish document and roles and responsibilities overview.	ccNSO Council adopted mechanism and clarification of roles and responsibilities at SF meeting (March 2011)
11	Institution of a permanent Finance Liaison (a member of the Council) who will be responsible as a go-between with ICANN's Finance Department and to ensure complete transparency regarding the allocation of ICANN budget to ccTLD and ccNSO operations and any other budgetary matters linked to the activities of the ccNSO and ccTLDs.	It is in the interest of the ccNSO to have a thorough grasp of the ICANN budget and budgeting process, to the extent they have an impact on ccNSO matters. It is up to ccNSO how this can best be achieved. WG notes the resolve of the ccNSO Council to review and refine the mechanisms for interaction with ICANN's Finance Department.	Not applicable	No further actions needed	ccNSO Finance and SOP WG's have been established in the past to deal with issues identified.
12	Develop and publish annually a policy road map for the next two three years to act as a strategy document	Establish such a plan as a high-level living document, with flexibility for change and reviewing at least	High	1. ccNSO programme overview available by Singapore meeting. 2. Develop mechanisms to	Overview of tasks and WG is available.

	for current and upcoming policy work and as a general marketing tool for information purposes within and outside the ICANN community.	once a year.		update programme overview and prioritise projects/activities. 3. Involvement of ccTLD community in planning effort	