SOP AGENDA 19 June - Initial consultation in Singapore with the SO/ACs

- Overview of Process and Timeline
- Discussion on draft 2012-2015 Strategic Plan
- Accomplishments
- Discussion:
 - O Where do we see ICANN in 3-5 years?
 - DNS Stability and Security
 - Competition consumer trust and consumer choice
 - Core operations including IANA
 - A healthy Internet governance eco-system
 - o What's changed? What are the strategic initiatives.
 - New gTLD Program
 - IDN Variant Management
 - Whois
 - Strategic metrics:
 - What has been done so far
 - Expectations from community: why include them?
 - Area's for improvement,
 - What should be included? qualitative versus quantitative measurements?
 - Only for Strategic projects? Other elements of the Strat Plan?
 Community work?
 - o Dependencies
 - Range of participation in global business continuity exercises
 - Launch and timely progress of the Whois Program enhancements, especially to address internalized data
 - Definition of global stakeholder service level metrics
 - Formalized cross-stakeholder participation process in the multi-stakeholder model
- Finalize next steps and timing.