

# MAIL SECURITY AND THE DNS

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ICANN 65 | Marrakech

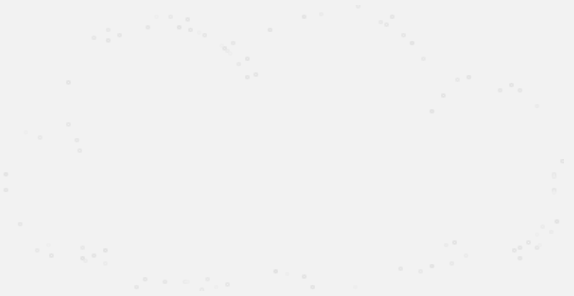
# MAIL AND SMTP ARE VERY VERY OLD

- Message format from RFC 733 in 1977
- SMTP from RFC 788 in 1981
  - Both pretty much the same today, with a lot of extensions
- DNS wasn't invented until RFC 881/2/3 in 1983
- MX records for mail routing in RFC 974 in 1986

# INTERNET MAIL ARCHITECTURE

Sender MTA

Receiver MTA



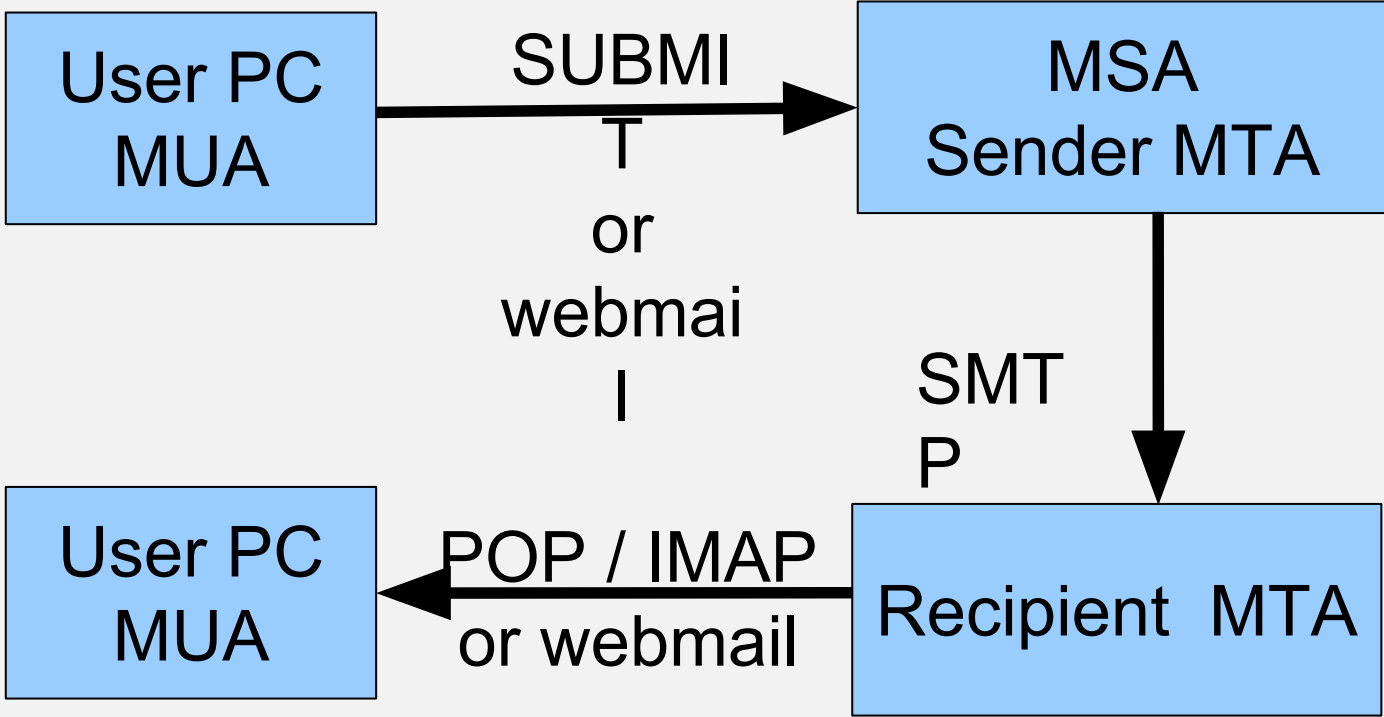
Sender MUA

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Receiver MUA

# INTERNET MAIL TLAS



## WHAT PROBLEM ARE WE SOLVING?

- Spam started to be a problem in mid 1990s
- Phish and malware in the 2000s
- Identify unwanted mail by sender, malicious mail by content such as URLs
- Spam filters are complex: today we only look at bits that use the DNS

## SMTP ENVELOPE AND BODY

```
connection from 203.0.113.1
220 mail1.example.com mh ESMTP
HELO mailout.example.com
250 mail1.example.com
MAIL FROM:<bob@example.com> or MAIL FROM:<>
250 2.1.0 Sender accepted.
RCPT TO:<mary@example.net>
250 2.1.5 Recipient accepted.
...
```

# SMTP ENVELOPE AND BODY

DATA

354 End your message with a period on a line by itself.

*--- message header including To:, From:. Cc: ---  
--- and message body ---*

.

250 2.6.0 Accepted message qp 50475 bytes 976

QUIT

221 2.0.0 Good bye.

# MX AND A/AAAA RECORDS TO FIND MAIL SERVERS

To: bob@examp1e.com

- Look up MX records

examp1e.com MX 10 mx1.example.net

- Look up A/AAAA records

mx1.example.net A 192.0.2.1

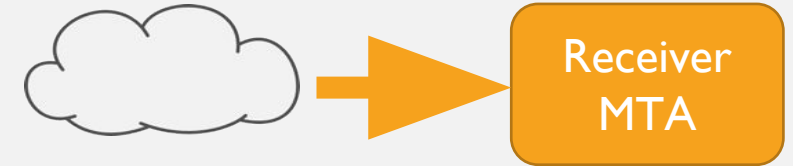
mx1.example.net AAAA 2001:db8:42::a3:f

- If no MX, fall back to A/AAAA
  - 30 years of backward compatibility



# PTR VALIDATION OF SENDING IP ADDRESSES

- Mail server gets connection from 203.0.113.1
- Do rDNS lookup  
1.113.0.203.in-addr.arpa PTR mailout.example.net
- Then check forward lookup  
mailout.example.net A 203.0.113.1
- Do they match and look non-generic?
  - Matching forward/reverse says static allocation
  - Generic name says random residential user, e.g. cpe-74-66-241-88.nyc.res.rr.com



## DNS BLACK/WHITELIST OF IPS

- Mail server gets connection from 203.0.113.1
- Look up IP in DNSBLs configured in inbound MTA:  
1.113.0.203.bl.badguys.net NXDOMAIN 📁 OK  
1.113.0.203.bl.badguys.net A 127.0.0.5 📁 uh oh
- Low bits typically indicate why listed
- Sometimes used to block outright, sometimes in spam scoring
- DNS whitelists exist but aren't very interesting

# DNS BLACK/WHITELIST OF DOMAINS

- Envelope or body URL domain name maybe.org
- Look up IP in DNSBLs configured in inbound MTA:  
maybe.org.dbl.badguys.net NXDOMAIN 📖 OK  
maybe.org.dbl.badguys.net A 127.0.0.5 📖 uh oh
- Low bits typically indicate why listed
  - Newly registered, seen in phish, related to other malicious, ...
- Envelope often used to block outright, body URL in spam scoring

# SPF PATH VALIDATION

HELO `mailout.example.net`

MAIL FROM:<bob@`example.com`>

- Check SPF record for sending or HELO domain

`example.com` TXT “v=spf1 mx ip4:203.0.113.0/25 ~all”

- No changes to mail sending
- Complex spec, can say yes, no, or two kinds of in between

# SPF PATH VALIDATION

HELO mailout.example.net

MAIL FROM:<bob@example.com>

- Typically used in DMARC or to whitelist known senders
- Can't describe a lot of valid mail
- **Doesn't mean the mail is good**, only that it was sent by the purported envelope sender

# DKIM MESSAGE CONTENT VALIDATION

- Cryptographic signature of hashes of message headers and content
- Validation key in the DNS

DKIM-Signature: v=1; a=rsa-sha256; c=simple; d=example.com;  
h=date:message-id:from:to:cc:subject:in-reply-to;  
s=k1906; bh=3MVSYjdcf7HbxwaOvclgeGwl+is5VbRZigtSsm/jiUU=;  
b=R6ZT1a9kbCXfBBCWH0KbozQBbxSrKFLVThI7tHm...

k1906.\_domainkey.example.com TXT "v=DKIM1; h=sha256;  
p=MIHfMA0GCSqGS1b3DQEBA ..."

# DKIM MESSAGE CONTENT VALIDATION

- Recipient recomputes the hashes to see if the message is “the same”
- If so, checks the signature against the DNS
- If OK, it means the d= domain takes responsibility for the message
  - **Still doesn't mean the mail is good**
- Multiple signatures with different d= are common
- Like SPF, used with DMARC and for local whitelisting
- Works better with forwarding, but much more work than SPF
  - Breaks when forwards edit the message, e.g. mailing list
  - But forwarders should re-sign to take responsibility

# DMARC SENDER POLICY

- Publish sender policy for domain in the From header
  - From: Mr. Bob <bob@example.com>
- "Alignment" depends on SPF and DKIM
  - SPF: aligned if envelope has same domain and SPF says yes
  - DKIM: aligned if valid DKIM signature with d=example.com
- If aligned, DMARC does nothing
- But if not aligned ...



# DMARC SENDER POLICY

- From: Mr. Bob <bob@example.com>
- \_dmarc.example.com TXT “v=DMARC1; p=**none**;  
rua=mailto:dmarc-a@example.com;  
ruf=mailto:dmarc-f@example.com”
- Policy advice to recipients on DMARC failure
  - None: deliver as normal
  - Quarantine: put in the spam folder
  - Reject: bounce back

# DMARC SENDER POLICY

- Policy advice to recipients on DMARC failure
  - None / quarantine / reject
- Originally intended for phish targets like paypal.com
- Repurposed when AOL and Yahoo had millions of address books stolen
- Fails on a small fraction of high value mail, notably discussion mailing lists
- Lots of nonsense about how DMARC unaligned is “wrong”

# DMARC SENDER POLICY

- `_dmarc.example.com` TXT “v=DMARC1; p=none; rua=mailto:dmarc-a@example.com; ruf=mailto:dmarc-f@example.com”
- Reporting via `rua=<address>` and `ruf=<address>`
  - `rua`: daily aggregate reports, fairly common
  - `ruf`: individual failure reports, fairly rare
  - Interesting stuff about your mail even if you state no policy

# ARC POLICY CHAINING

- Intended to undo DMARC damage to mailing lists and other forwarders
- DKIM-like signatures showing chain of custody

# ARC POLICY CHAINING

ARC-Seal: i=1; a=rsa-sha256; cv=none; d=lists.iecc.com; s=9f5f.5d0bad5c.k1906;  
t=1561046364; b=E/sM30VYN6xDI1K0s8F2YWt5Yr0F0J0L==

ARC-Message-Signature: i=1; a=rsa-sha256; c=relaxed/relaxed; d=lists.iecc.com;  
h=from:date:message-id:to:content-type:subject:reply-to:sender;  
s=k1906; bh=BbD0NyCbReUbOnx=; b=X6P15BozQ2HFNVdi92DCDkz==

ARC-Authentication-Results: i=1; iecc.com; arc=none;  
smtp.remote-ip=209.85.208.44; spf=pass spf.mailfrom=sam@them.net  
spf.helo=mail1.google.com; dmarc=pass header.from=them.net (p=none)

# ARC POLICY CHAINING

- Recipient can check chain of custody in mail from credible senders, e.g. mailing lists
- Use chain info to do retroactive filtering
- If senders are credible, why not just whitelist them?
  - Lists often validate only by From: address, forged spam leaks through
  - Relatively easy to detect using Authentication-Results in the chain
- Sort of implemented at Google and VZ (Yahoo/AOL)

# DANE TLSA SERVER CERTIFICATES

- TLSA originally used to validate certificates on web servers
- But can equally well validate certificates on anything

# ARE YOU MY MAIL SERVER?

220 mail1.example.com mh ESMTP

ehlo mailout.example.com

250-mail1.example.com

250-SMTPUTF8

250-8BITMIME

250-PIPELINING

250 STARTTLS

STARTTLS

220 2.0.0 Ready to start TLS

*... negotiate TLS session ...*

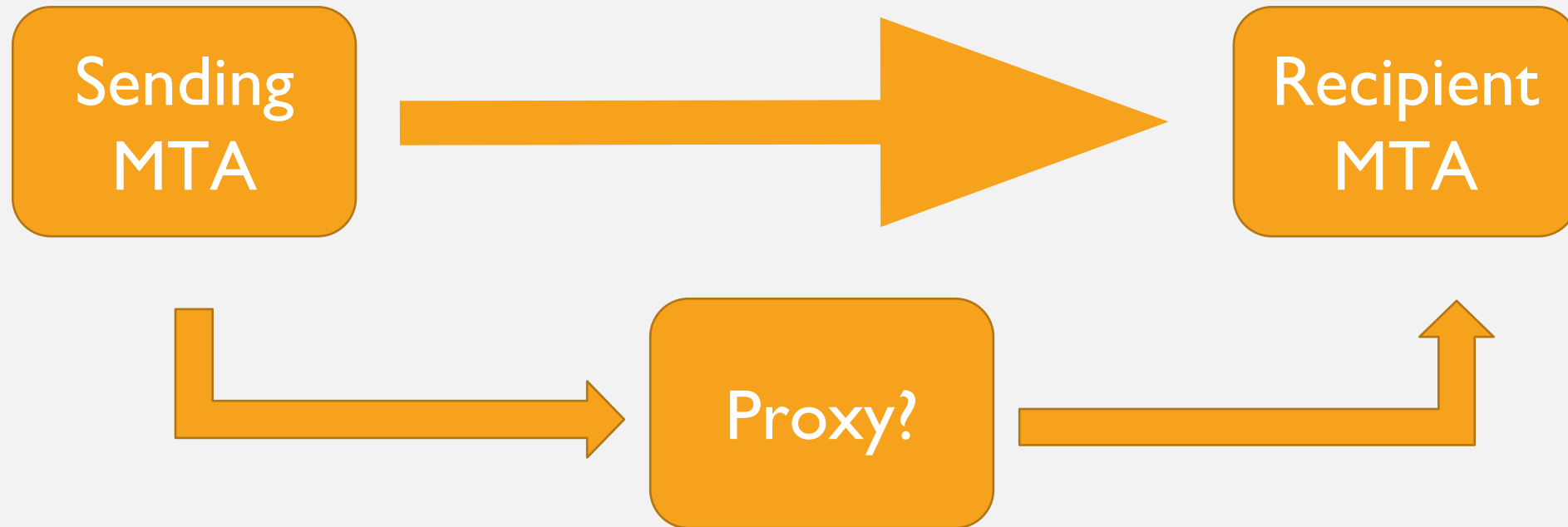
220 mail1.example.com mh ESMTP

ehlo ...

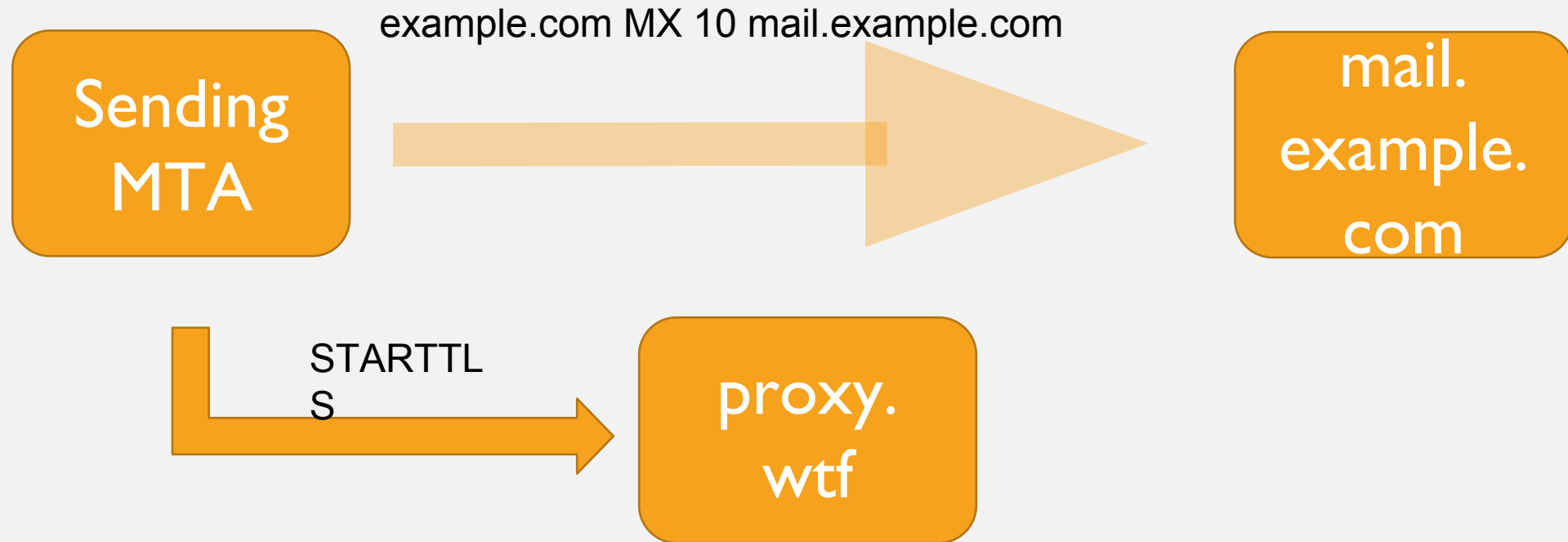
TLS encrypted



# ARE YOU MY MAIL SERVER?



# ARE YOU MY MAIL SERVER?



# ARE YOU MY MAIL SERVER?

- DNSSEC protects MX and A records
- STARTTLS retrieves server's certificate
- DANE TLSA validates server's certificate
- If no match, don't send the mail
- I know this works
  - Because I messed up my TLSA and Comcast wouldn't accept my mail

## POSSIBLE FUTURE DIRECTIONS WITH DBOUND AND DMARC PSD

- The Mozilla Public Suffix List is a horrible kludge
- But it is very useful so we all use it
  - Cookie policy in browsers
  - CA's signing \*.example.com certificates
  - DMARC *Organizational* Domain

# DMARC ORGANIZATIONAL DOMAINS

From: <bob@sales.example.com>

From: <mary@support.example.com>

\_dmarc.example.com TXT “v=DMARC1; p=reject; ...”

- Publishing a DMARC policy for every possible subdomain is hard
- So if there isn't one, DMARC checks the “organizational” domain
- Which is the label below the next PSL public suffix above

# PUBLIC SUFFIX DOMAINS

- Some branches of the DNS are under single management
  - *someone@something.gov.uk* is always part of HM government
  - *someone@something.bananarepublic* always works for Gap
- Some TLDs have strong agreements with their registrants
  - *anything.bank* has to be a bank, requires strong DMARC policy
- PSD: experimental DMARC extension applies policy to public suffix
  - Look one level up from the organizational domain

# CAN WE DO BETTER THAN THE PSL?

- IETF **dbound** WG looked at ways to put PSL-like info in the DNS
- Questions of semantics and name management
  - Is boundary info in the zone itself or somewhere else?
  - How many kinds of boundaries are there?
  - Who controls the boundary info?
  - How expensive are lookups? (Big issue for web browsers)
- Several proposals, none got consensus
  - I really liked mine

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