

# PTI Update – June 2017

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PTI, President

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# Agenda

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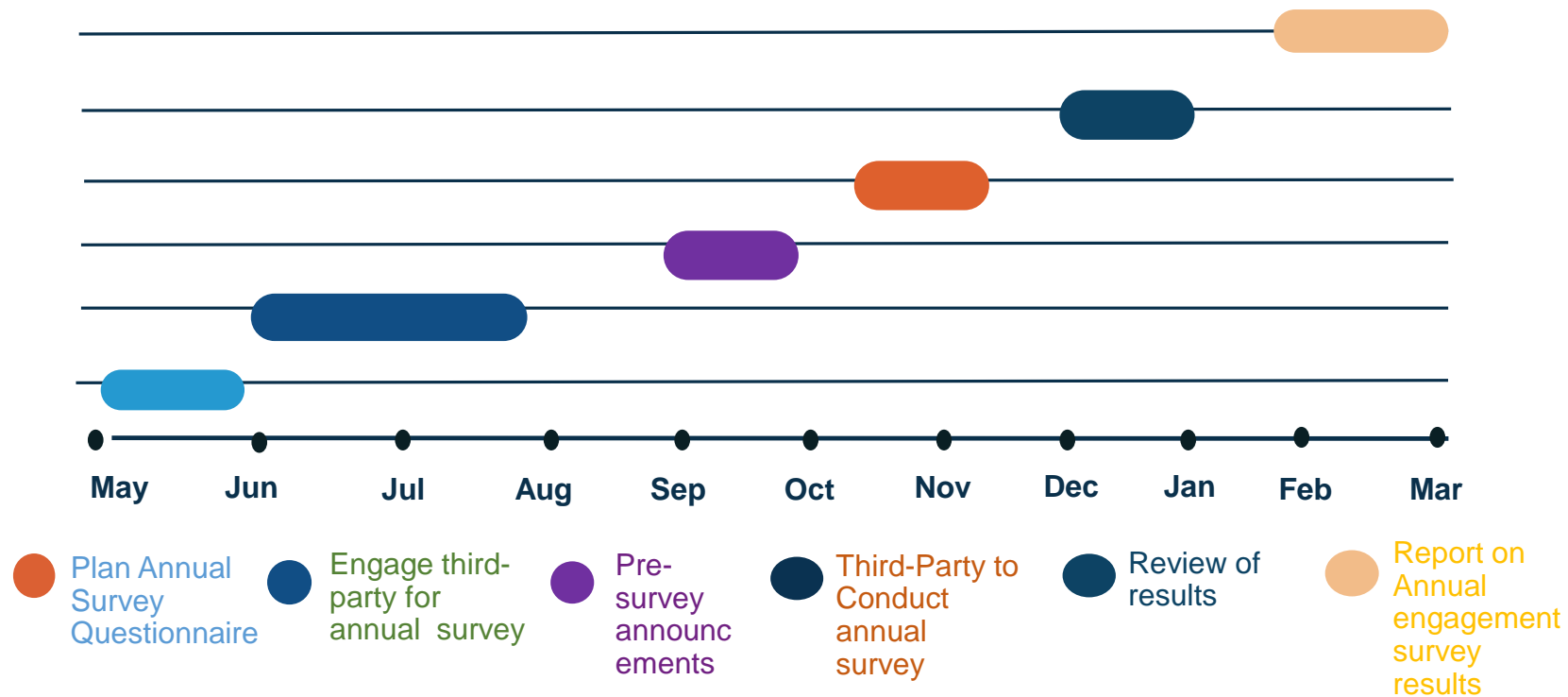
- ⦿ Annual Customer Satisfaction Survey
- ⦿ RZMS Enhancement
- ⦿ Planning for FY19 PTI budget

# Annual Customer Satisfaction Survey Consultation

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- ⦿ Engaged with small work party of CSC members to consult about annual survey
- ⦿ CSC proposes to work with PTI on 'messaging' on value of the PTI Survey
- ⦿ PTI to explore the following modifications to survey with vendor:
  - Move selection of community group (segment) to front of survey
  - Permit selection of more than one segment- i.e. ccTLD & gTLD request submissions
  - Analysis of data by third party vendor
- ⦿ Revise the timeframe of the survey to permit promotion to the community of the survey at the November ICANN meeting; end after the Abu Dhabi meeting instead of before

# Proposed PTI Survey Timeline FY17/18



## Proposed Revised PTI Survey Timeline 2017/18

# Development update on RZMS enhancement

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- ⦿ Two types of root zone file requests not currently supported in RZMS workflow
  - Deletion of a TLD
  - Root server change request
- ⦿ Project for IANA Naming Function Operator and Root Zone Maintainer
- ⦿ Code has been completed and interoperability testing is underway
- ⦿ In the same release PTI is implementing terminology to be consistent with FOI recommendations
- ⦿ Current estimate is to deploy enhancements in Q3 2017

# Planning FY19 PTI Budget Requirements

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- ⦿ PTI Bylaws define the PTI Budget Planning Process
- ⦿ PTI Bylaws Section 9.2
  - Section 9.2 (a)
    - At least 9 months prior to the commencement of the fiscal year, PTI must submit the PTI budget to the PTI Board
  - Section 9.2 (b)
    - In the development process PTI will consult with the Supporting Organizations and the Advisory Committees
- ⦿ The consultation with the stakeholders happens in advance of submitting the draft budget for public comment

# Timeline FY19 PTI Budget Planning



Current Step:  
Informal  
Consultation

## To Summarize

PTI is in the early stage of gathering suggestions for activities that it might undertake in FY19 and that could be considered for inclusion in the FY19 PTI budget.

# Discussion – FY19 PTI Budget Brainstorming

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- ⦿ Some ideas from PTI
  - Continuation of project to re-architect Root Zone Management System to be more modular
  - New customer facing interface for Root Zone Management System
  - Refreshed iana.org website
- ⦿ Do you have suggestions of projects for PTI to consider while it is planning the draft FY19 budget?



### Thank You and Questions

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