# ICANN | ccNSO

Country Code Names Supporting Organization

2024 ccNSO Achievements

Feb - 2025

#### Dear Colleagues

We will all have our own recollections when we reflect over the year 2024: some positive, some negative. For me, significant changes and events happened in many areas: new horizons in space exploration, fast developments in artificial intelligence, fundamental changes in governmental leadership across the world, different natural events and banned apps. In addition, renewable energies are rising, lower emissions were recorded, media literacy is gaining terrain in education systems, and several advancements in medicine were achieved. While we are just at the beginning of this year, 2025 already feels like getting on board a moving high speed train. Nevertheless I wish you all a smooth journey filled with pleasant stops to build wholesome memories!

From a ccNSO perspective we had a very positive year! 127 members of our community are volunteering in 13 internal committees or working groups and 20 external positions or working groups. We have good representation among all ICANN regions and NomCom appointees: 21% (Africa), 28% (Asia Pacific), 29% (Europe), 18% (Latin America and The Caribbean), 7% (North America) and 2% (NomCom).

As a community we are very conscious that continuous improvement is crucial to sustain the quality of the work delivered and our key strength is our diversity. With that in mind, some committees have started to rotate their meeting times to make it more equitable for all the members to participate. I know that also on your behalf I can give a great shout-out to our dear ccNSO Secretariat! Claudia, Joke & Bart, plus some occasionally borrowed ICANN staff members, who are enabling us to achieve our shared goals.

Furthermore we as a community are mindful that bringing new participants on board has always been viewed as critical, which makes the Onboarding and Mentoring Committee launch a pleasant outcome. Additionally, the council met with the committees and working group leaderships to discuss effective ways to motivate new participants to become actively involved and improve their working methods.

Speaking of active participation, with your support the proposed policy for the (De-)Selection of IDNccTLD Strings and Variants was accepted and then submitted to the ICANN Board.



I am very proud of the hard work you all put into the ccNSO, whether in-person or remotely, joining actively or as an interested observer. I invite you to read the core of this report: the achievements of the working groups and committees and what they expect to do in the near future.

It's a privilege and an honor to work with you all.

Warm regards,
Alejandra Reynoso
ccNSO Council Chair

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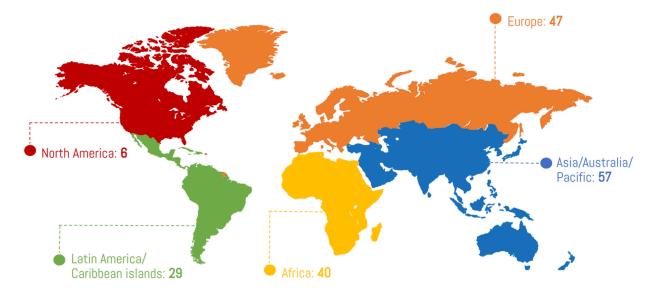
## Major Milestones

- 1. 19 Apr <u>The ccNSO membership supports the ccNSO Council's recommendation to adopt the proposed ccPDP4-IDN ccTLD policy</u>
- 2. 13 June & 19 Sep World Cafés Continuous improvement Increasing participation in decision making
- 3. New ccNSO members (179 members up to date!):

22 Apr - The ccTLD Manager for .lb joins the ccNSO!

14 Aug - The ccTLD Manager for .ss joins the ccNSO!

25 Nov - The ccTLD Manager for .bd joins the ccNSO!



## Working Groups

## • Onboarding and Mentoring Committee (OMC)

The future work of the Onboarding and Mentoring Committee will focus on enhancing the onboarding process and support for new members, aiming to streamline procedures and increase participation within the ccNSO. During the latest working group meetings, key issues and concerns were discussed regarding how to improve the ccNSO onboarding process within 2025. Among the highlights, it was noted that simplifying information for new members and providing more accessible resources to help them understand ICANN's complex technical and governance processes was essential, helping them integrate into the community more smoothly.

Additionally, the importance of strengthening mentoring programs was emphasized, ensuring new participants receive personalized guidance tailored to their needs. The committee also identified the need to improve internal communication and follow-up during the early stages of participation, so that new members feel supported and engaged from the start.

Over this year, the OMC plans to implement improvements based on these discussions, with a focus on simplifying processes, offering better resources, with the goal of creating a more inclusive and effective environment that facilitates the successful and active integration of all ccNSO members. This allows us to create a more welcoming and engaging environment for new members, empowering them to actively contribute to the ccNSO and to ICANN's broader mission.

Jenifer López (.pa) Chair

## DNS Abuse Standing Committee (DASC)

Since 2022, when the ccNSO DNS Abuse Standing Committee (DASC) was established, it has served as a forum for ccTLD managers to exchange information, share insights and discuss practices to mitigate DNS abuse. The role of the committee is to raise awareness, promote dialogue and showcase practices, not to develop or promote policy.

To that end, it organises among others sessions during ICANN public meetings on a variety of topics. During ICANN80, DASC organised a session entitled "ICANN gTLD registrar agreement anti-abuse amendments: what ccTLD managers need to know." The goal was to explore the implications of the recent ICANN anti-abuse amendments in gTLD registrar accreditation agreements on ccTLDs. During ICANN81, DASC presented the initial highlights of the results of its latest survey.

Furthermore, the DASC has created a library to share DNS Abuse-relevant information. The <u>DNS abuse library</u> includes links to tools, articles, reports and more. You can do both searches and suggestions for content in the library. We invite you to have a look. The Committee has also launched a <u>DNS abuse discussion email list</u>, open to all persons associated with a ccTLD with an interest in DNS abuse. The list will be used to regularly inform you about new additions to the library, discussions, and relevant upcoming events for ccTLDs.

The DASC launched the first edition of the survey at the end of 2022, when ccTLDs from different regions, with different registration and governance models, responded to the survey. Respondents included both bigger and smaller organisations, both in terms of domain names under management and staff. It is worth noting that most respondents reported less than 0.1% of their names under management being affected by DNS Abuse. Finally, the survey results revealed that even ccTLDs with limited resources – including funding and staff – can effectively mitigate DNS abuse, with the help of DNS abuse policies and procedures and monitoring tools. The DASC survey provided rich results, and key findings were shared at ICANN76, ICANN77 and finally during a webinar in September 2023. DASC shared insights into what respondents consider to be actionable types of DNS Abuse, and which type of mitigation methods respondents use. Overall, the DASC survey provided valuable insights into the current state of DNS abuse mitigation among ccTLD registries, and identified several areas for improvement, including collaboration, effective use of DNS reporting tools, resource allocation, and education to effective DNS abuse mitigation. This also includes raising awareness among policymakers and the broader public. Read more <a href="here">here</a> (scroll down to 2022 survey). Conducted in August - September 2024, <a href="the second edition of the DASC survey">the second edition of the DASC survey</a> follows up on the initial survey from Q4 2022. It aims to uncover trends in DNS abuse mitigation practices across ccTLDs.

Two years after its establishment, the ccNSO Council initiated a review of the effectiveness and efficiency of the DASC. This type of review has become part of the ccNSO's continuous improvement programme.

The review team, composed of ccNSO Council members not directly involved in the DASC, gathered insights through fact-finding and a series of interviews with DASC members and others during ICANN81 in Istanbul. The reviewers found overwhelming support for the continuation of the DASC. They also recommended that ways be explored to enhance dialogue with other stakeholders, and that the concept of DNS abuse be further explored to identify new goals and focus areas for the committee.

The ccNSO Council asked the DASC review team to document their review methodology to serve as a blueprint for future reviews of the effectiveness and efficiency of other committees in the coming years.

Bruce Tonkin (.au) Vice chair & Nick Wenban-Smith (.uk) Chair

#### Guidelines Review Committee (GRC)

In 2024, the GRC undertook a series of initiatives to enhance governance structures and procedural efficiency within the ccNSO. Key focus areas included refining election protocols, improving member engagement, and driving continuous improvement efforts to ensure transparent and effective decision-making.

To facilitate deeper engagement on governance matters, the GRC hosted World Café sessions, both in person and virtually. The June 2024 session in Kigali provided critical insights into member participation and decision-making challenges, which were further explored in the October Virtual World Café. These discussions enabled stakeholders to share concerns, propose solutions, and shape the evolution of the ccNSO's voting and membership structures. Insights from these sessions are instrumental in refining governance procedures, reinforcing inclusivity, and increasing the effectiveness of decision-making processes.

Throughout the year, the GRC focused on improving the voting process, conducting detailed analysis and procedural mapping to identify areas for enhancement. This work resulted in developing a more accessible and transparent voting framework, ensuring that the process more accurately represents the organization's diverse membership. Additionally, the committee worked to align terminology and governance processes, laying the groundwork for long-term improvements.

The accomplishments of 2024 reflect the GRC's ongoing commitment to procedural refinement, meaningful engagement, and continuous improvement. By addressing critical processes, fostering open dialogue, and refining governance mechanisms, the committee has established a strong foundation for transparent,

efficient, and inclusive decision-making, setting the stage for further advancements in the coming years.

In closing, I would like to express my gratitude to Segun, the members of the GRC, and our dedicated staff; past, present, and borrowed. Your active contributions made these initiatives successful, and I look forward to continuing this work together in 2025.





Segun Akano (.ng) Vice Chair and Sean Copeland (.vi) Chair

# Policy Gap Analysis Working Group (PGA WG)

The ccNSO Policy Gap Analysis Working Group (PGA WG) was established in July 2024 to give a formal ccNSO structure to the work of an earlier ad-hoc group. The purpose of the PGA-WG is to identify and outline the existing policies and guidance that determine how IANA deals with ccTLD managers; to identify any gaps in that framework; and to propose methods for future work to resolve any gaps identified.

The PGA-WG has made significant strides: it has prepared and consulted on the outline of current policy, and in identifying gaps. Topics discussed have included data accuracy, local presence requirements, disaster recovery, and how to deal with a situation where a ccTLD manager ends its role without another manager being identified.

In 2025, its work will focus on prioritizing gaps identified, and proposing methods by which the ccTLD community can resolve those gaps. By systematically involving participants from diverse ccTLD operators and fostering collaboration and knowledge exchange, the group has been able to work together well and also to build broader understanding between ccTLDs about their diverse issues and concerns.





María Camila Rojas (.co) Vice chair & Jordan Carter (.au) - Chair

#### Internet Governance Liaison Committee (IGLC)

The IGLC is a diverse committee, with active members from over 20 ccTLDs across all five ICANN regions. The group meets monthly via webinars to exchange information, share experiences, and discuss policy and regulatory topics related to internet governance, with a focus on their impact on ccTLDs.

2024 brought new Internet governance developments, including NetMundial+10 and the adoption of the UN's Global Digital Compact. Many IGLC members participated in these processes, sharing insights and updates during virtual meetings.

Key IGLC highlights for the year included:

- Exploring what internet fragmentation means for ccTLDs at ICANN 79.
- Focusing on how ccTLDs are contributing to a better world through work that supports the UN's Sustainable Development Goals (SDGs) at ICANN 80.
- Sharing insights for ccTLDs on engaging with the Global Digital Compact and the 2025 WSIS+20 review at ICANN 80.
- Publishing <u>a paper</u> explaining how Internet governance is connected to the SDGs and to WSIS...
- A special virtual event, a two-part "Focus on Africa" series, with external regional experts sharing insights on digital tax and the African Union Data Policy Framework.

The IGLC is updating the list of Internet governance topics of interest across the five global regions to inform our future work program. The ccNSO community was invited to contribute to our "heat map" of issues and all ccTLDs are welcome to join the committee.





Marta Moreira (.pt) Vice Chair & Annaliese Williams (.au) Chair

## Meetings Programme Committee (MPC)

When it comes to the ccTLD community, "one size doesn't fit all." Instead of being an adversity, this mosaic of characteristics underscores the importance of learning from each other's differences. The Meetings Programme Committee (MPC) works to ensure our time during ICANN meetings is well spent, enabling us to learn from one another's experiences.

In 2024, the MPC, consisting of 20 members and 7 observers, held 15 working sessions, ensuring every ICANN meeting was both meaningful and productive. A key focus was enhancing MPC operations and planning for major ICANN events, with an emphasis on increasing participation and improving session content. This included efforts to recruit new volunteers, engage current members, and attract presenters. Additionally, the MPC regularly conducted evaluations and collected feedback to assess the effectiveness of its activities, adjusting strategies to ensure high levels of engagement and impactful sessions for the global ccTLD community. Through these efforts, the MPC continues to contribute to the evolution of ccTLDs and their role within the broader Internet governance landscape.

None of this would be possible without the full commitment of our community. The MPC is always open to

those who wish to engage with the most pressing issues facing the ccTLD community. Whether you're a ccTLD manager or someone interested in contributing to the growth and governance of the Internet, we welcome your participation. Together, we continue to foster collaboration, share valuable insights, and build solutions that make a meaningful difference in the global ccTLD landscape.





Guðrun Poulsen (.fo) Vice chair & Everton Rodrigues (.br) Chair

## Strategic and Operational Planning Committee (SOPC)

the fiscal years 2026-30 and with the first deficit in ICANN's history that it had to announce for its annual accounts.

Looking back, the SOPC drew the right conclusions regarding the funding to cost ratio recommendations for ICANN, and that makes us optimistic that we have made the right recommendations for the next five-year cycle as well.

For the upcoming Strategic Plan SOPC arranged several sessions to raise awareness and interest of the ccTLDs in ICANN's FY26-30 strategic planning process and identify which areas of the planning are of interest to ccTLDs and submitted comments on the Strategic Plan on behalf of ccNSO in October 2024. SOPC was pleased to see that its comments are being seriously considered and looks forward to seeing corresponding adjustments in Strategic Plan when approved (March 2025)

PTI's Strategic Plan for 2026-30 was brought for public attention at the end of 2024. To ensure its comprehensive review SOPC invited for participation ccNSO Technical Working Group. Joint comments from the SOPC and ccNSO technical working group will be submitted in January 2025.

SOPC will use the upcoming public comment period on the ICANN FY 26 Operating Plan and Budget to continue to make recommendations which will allow ICANN to fulfil its mission and avoid future deficits by maintaining ICANN's forward planning.





Irina Danelia (.ru) Vice-Chair & Andreas Musielak (.de) Chair

## TLD-OPS Standing Committee

Year after year, cybersecurity issues are becoming more numerous, and attacks are growing stronger. Domain name registries are no longer safe from threats. This is why the TLD-OPS working group of the ccNSO is implementing various measures (mailing list, deliverables, and simulation tools) to help national domain name registries better prepare for the increasing threat.

The year 2024 was rich in activity: managing the mailing list, improving tools to more efficiently handle identified contacts for each registry, and preparing a ransomware attack simulation workshop during ICANN 81 in Istanbul, which brought together more than 60 participants. It was also an opportunity to warmly thank Jacques Latour, the group's Chair, who retired after years of dedicated service.

For 2025, the steering committee aims to continue the efforts of recent years by providing ongoing support to

registries, producing operational deliverables, and fostering community engagement to enable the secure sharing of sensitive information. A particular focus will be placed on developing a catalog of open-source tools to analyze and combat cyberattacks.





See you in Seattle in March!

Nicklas Pousette (.se) Vice-Chair & Régis Massé (.fr) Chair

## Universal Acceptance Committee (UAC)

The Universal Acceptance Committee (UAC) provides the ccTLD community with a collaborative platform for interaction and knowledge-sharing through topic-driven sessions, its dedicated library, and an active mailing list. Launched in 2024, the UAC library hosts a range of reports, documents, and resources designed to support ccTLDs in advancing Internationalized Domain Names (IDNs) and Universal Acceptance (UA) readiness. By coordinating with interested ccTLDs, the UAC shares case studies and working models, aiming to showcase current practices and foster understanding of IDN support and UA readiness.

Serving as a liaison, the UAC collaborates with various stakeholders within ICANN on UA and IDN-related topics. This includes providing updates during ICANN meeting preparation weeks, participating in joint sessions with groups such as the Governmental Advisory Committee (GAC) and the Universal Acceptance Steering Group (UASG), and promoting successful ccTLD practices to inspire broader adoption of UA initiatives.

In 2024, the UAC extended an open invitation to ccTLD managers to engage in its activities. Notably, a September 2024 webinar highlighted ccTLD experiences with previous UA Day events and invited proposals for the upcoming UA Day in March 2025. Continuing its role within the ccNSO, the UAC focuses on IDN, Email Address Internationalization (EAI), and UA-related challenges, exploring initiatives such as ccTLD readiness surveys.

At ICANN82, the UAC will host a community consultation on UA awareness and readiness. This session aims to identify barriers and risks to achieving UA readiness, offering insights and solutions to help ccTLDs overcome these challenges and advance their UA efforts.



Regina Fuchsova (.eu) Vice Chair & C. Abdalmonem Galila (مصر) Chair

- Triage Committee
- Tech Working Group
- Empowered Community Administration (ECA)

14 Nov 2024. Empowered Community Approval Action Community Forum. Recording, Slides & Transcript

• Customer Standing Committee (CSC)

Monthly written updates from the ccNSO Working Groups and Committees

https://community.icann.org/display/ccnsowkspc/ccNSO+Working+Group+and+Committee+updates

- April 2024
- May 2024
- July 2024
- August 2024
- September 2024
- October 2024
- December 2024

# ccNSO Webinars / Workshops

- 1. 04 Dec 2024. DASC webinar on ICANN Domain Metrica. Invite | Zoom | Slides
- 2. 30 Oct 2024. pre-ICANN81 ccNSO Newcomers webinar. Invite | Zoom | Slides
- 3. 26 Sep 2024. ccNSO Council Election webinar. Invite | Zoom | Slides
- 4. 25 Sep 2024. ccNSO Webinar on call for volunteers: liaisons to ALAC & GNSO. Invite 1 and 2 | Zoom | Slides
- 5. 18 Sep 2024. ccNSO Universal Acceptance Webinar on UA Day. <a href="Invite">Invite</a> | Zoom | Slides
- 6. 03 Jul 2024. Intro to Policy Gap Analysis Working Group. Invite | Zoom | Slides
- 7. 28 May 2024. pre-ICANN80 Newcomer Webinar. Invite | Zoom | Slides
- 8. 26 Mar 2024. ccPDP4 Webinar: explaining the policy and voting process. pre-register | Zoom | Slides
- 9. 26 Mar 2024. ccPDP4 Webinar #2. pre-register | Zoom | Slides
- 10. 24 Jan 2024. IGLC Webinar: call for volunteers. Invite | Zoom | Slides
- 11. 23 Jan 2024. MPC Webinar: call for volunteers. <a href="Invite">Invite</a> | Zoom | Slides

# Sessions at ICANN Meetings

#### ICANN81 - Istanbul, Türkiye | 9-14 November 2024

- 1. 30 Oct 2024. pre-ICANN81 ccNSO Newcomers webinar. <u>Invite | Zoom | Slides</u>
- 2. 09 Nov 2024. ccNSO: Universal Acceptance Committee. Recording, Slides & Transcript
- 3. 09 Nov 2024. ccNSO: Policy Gap Analysis Working Group. Recording, Slides & Transcript
- 4. 09 Nov 2024. ccNSO: Strategic and Operational Planning Standing Committee. Recording, Slides & Transcript
- 5. 09 Nov 2024. ccNSO: DNS Abuse Standing Committee. Recording, Slides & Transcript
- **6.** 09 Nov 2024. ccNSO: Engaging with the Global Digital Compact (GDC): key insights for ccTLDs in the WSIS+20 Process. Recording, Slides & Transcript
- 7. 10 Nov 2024. ccNSO: Guidelines Review Committee. Recording, Slides & Transcript
- 8. 10 Nov 2024. ccNSO: Council Workshop.
- 9. 10 Nov 2024. ccNSO: TLD-OPS Tabletop Exercise.
- 10. 11 Nov 2024. Tech Day. Part 1 | Part 2 | Part 3 | Part 4
- 11. 12 Nov 2024. ccNSO: Welcome Session. Recording, Slides & Transcript
- **12.** 12 Nov 2024. ccNSO: Community's engagement with the Global Digital Compact identifies the takeaways for the ccTLDs in relation to the WSIS+20 process. Recording, Slides & Transcript
- 13. 12 Nov 2024. ccNSO: DNS Abuse Standing Committee update. Recording, Slides & Transcript
- 14. 12 Nov 2024. ccNSO: Policy Gap Analysis Working Group Update. Recording, Slides & Transcript
- 15. 12 Nov 2024. Joint Meeting: ICANN Board and ccNSO. Recording, Slides & Transcript
- 16. 13 Nov 2024. Joint Meeting: GAC and ccNSO. Recording, Slides & Transcript
- 17. 13 Nov 2024. ccNSO: Q&A with Council Candidates and Board Candidates. Recording, Slides & Transcript
- 18. 13 Nov 2024. ccNSO: ccTLD News Session. Part 1 | Part 2
- 19. 14 Nov 2024. ccNSO Council Meeting. Recording, Slides & Transcript

## ICANN80 - Kigali, Rwanda 10-13 June 2024

- 20. 28 May 2024. pre-ICANN80 Newcomer Webinar. Invite | Zoom | Slides
- 21. 10 Jun 2024. Tech Day. Part 1 | Part 2
- 22. 10 Jun 2024. ccNSO: Policy Update Planning Session
- 23. 11 Jun 2024. ccNSO: Welcome & Introducing the 2-year Work Plan. Recording, Slides & Transcript
- 24. 11 Jun 2024. ccNSO: ccTLD News. Recording, Slides & Transcript
- 25. 11 Jun 2024. ccNSO: The RA & RAA Amendments, What Can ccTLDs Learn? Recording, Slides & Transcript
- 26. 12 Jun 2024. ccNSO: Universal Acceptance Awareness. Recording, Slides & Transcript
- 27. 12 Jun 2024. ccNSO: Policy Update. Recording, Slides & Transcript
- 28. 12 Jun 2024. ccNSO: How ccTLDs Contribute to a Better World. Recording, Slides & Transcript
- 29. 12 Jun 2024. ccNSO: What Are ccTLD Relevant Aspects in FY26-30 Strat Plan? Recording, Slides & Transcript
- 30. 13 Jun 2024. ccNSO: World Cafe on Improving Voting.
- 31. 13 Jun 2024. ccNSO: ccNSO Council Meeting. Recording, Slides & Transcript

#### ICANN79 - San Juan, Puerto Rico 2-7 March 2024

- 32. 02 Mar 2024. ccNSO: Guideline Review Committee Workshop.
- 33. 02 Mar 2024. ccNSO: Universal Acceptance Committee. Recording, Slides & Transcript
- 34. 02 Mar 2024. ccNSO: DNS Abuse Standing Committee Community Update. Recording, Slides & Transcript
- 35. 02 Mar 2024. ccNSO: ccTLD Registrant Capacity Building Group. Recording, Slides & Transcript
- 36. 03 Mar 2024. ccNSO Council Workshop.
- 37. 03 Mar 2024. ccNSO: Internet Governance Liaison Group. Recording, Slides & Transcript
- 38. 03 Mar 2024. ccNSO: Technical Working Group. Recording, Slides & Transcript
- 39. 03 Mar 2024. ccNSO: Strategic & Operational Planning Committee. Recording, Slides & Transcript
- 40. 03 Mar 2024. ccNSO: TLD Ops Standing Committee. Part 1 Part 2
- 41. 04 Mar 2024. Tech Day. Part 1 | Part 2 | Part 3 | Part 4
- 42. 05 Mar 2024. ccNSO: Welcome and Overview. Recording, Slides & Transcript
- 43. 05 Mar 2024. ccNSO: Internet Fragmentation. Recording, Slides & Transcript
- 44. 05 Mar 2024. ccNSO: Policy Gap Discussion. Part 1 | Part 2
- 45. 05 Mar 2024. ccNSO: ccPDP4 Community Update. Recording, Slides & Transcript
- 46. 06 Mar 2024. ccNSO: ccTLD News Session. Recording, Slides & Transcript
- 47. 06 Mar 2024. ccNSO: Working Group and Committee Community Update. Recording, Slides & Transcript
- 48. 06 Mar 2024. ccNSO: Meeting with ccNSO Board Representatives. Recording, Slides & Transcript
- **49.** 06 Mar 2024. IANA and Customer Standing Committee Community Update. <u>Recording, Slides & Transcript</u>
- 50. 07 Mar 2024. ccNSO Council Meeting. Recording, Slides & Transcript

## ccNSO Council

#### Council March 2024



#### Changes since March 2024

- In October 2024, after ICANN 81, Tatiana Tropina was replaced by Jaijit Bhattacharyya

#### ccNSO Councillors who will take their seat in March 2025

- (AF) Biyi Oladipo (.ng)
- (AP) Jordan Carter (.au)
- (EU) Nicklas Pousette (.se)
- (LAC) Everton Rodrigues (.br)
- (NA) Pablo Rodriguez (.pr)

#### Council March 2025



# Election of ICANN Board representative (Seat 12)

Q&A session with Board Seat 12 candidates: Tue, 4 Feb. 2025 at 14:00 UTC

Members' voting starts: Tue, 4 Feb. 2025 (00:01 UTC) Members' voting closes: Tue, 18 Feb. 2025 (23:59 UTC)



Byron Holland Candidate Statement



Nick Wenban-Smith Candidate Statement

## Keep in touch with ccNSO activities



ccNSO Newsletter

https://community.icann.org/display/ccnsowkspc/ccNSO+Newsletter



ccNSO website - https://ccnso.icann.org/en



ccNSO wiki - <a href="https://community.icann.org/category/ccnso">https://community.icann.org/category/ccnso</a>



ccNSO on Facebook - <a href="https://www.facebook.com/ccnso">https://www.facebook.com/ccnso</a>



ccNSO Google Calendar - <u>ccnso.agenda@gmail.com</u>



ccNSO on Twitter - <a href="https://twitter.com/ccNSO">https://twitter.com/ccNSO</a>



ccNSO Secretariat - <a href="mailto:ccnsosecretariat@icann.org">ccnsosecretariat@icann.org</a>

## Previous reports

- Achievements of 2023
- Achievements of 2022
- Achievements of 2021